

## Transportation Services Survey 2006

### Transit Comments

Zipcode	Comment
27021	I enjoy all my bus drivers. They took care of me.
27021	I don't use the buses much only in desperate times but it is a reliable way of travel when needed.
27021	Needs improvements on the Winston-Salem Transit Authority on zero announcements getting on or off the bus and so many stopping announcements need to end.
27021	Quit wasting tax dollars running empty buses and the ridiculous under used PART. Citizens in this region are independently mobile and do not require all of the expense. People would rather drive themselves directly to the places they want to go. Bottom line-quit wasting money on systems that are functionally unused.
27021	#7 I would like to see buses run in Clemmons/Lewisville.
27023	I know nothing about this service because we have never had to use this before his accident.
27023	#7no known bus routes.
27040	Bus has too many people on the bus for certain stops and not enough stops
27040	More bus service in the pfafftown/bethania are. Want bus services to charlotte
27040	The frequency of Route 16 has made it less convenient at peak hours when I am likely to use the bus.
27040	I would like to see more bus shelters and benches and sidewalks.
27045	I was unaware that they have public transportation here.
27045	If bus route covered more areas and scheduled more times; the working people might use this means instead of their car, etc and with the rising gas costs it would be an alternative for everyone.
27045	Living in the suburbs, there really is on convenient way to take public transportation.
27045	Need bus routes for Rural Hall Area!
27045	I feel it would be a wonderful thing if W-S transportation services would provide services out here in Rural Hall. There are jobs in this area business parks and individuals who would enjoy the services.
27045	Should add bus route to include Rural Hall.
27051	I wish there were more transportation option on the outskirts. I like in walkertown and to get to a bus stop in W-S would be pointless. But if they were at least on post in the area that would get me there, and would be greatly appreciated.
27051	I would like to see trollets on rubber tires service the W-S area. I am very much opposed to a rail system with rails. The present downtown one should be expanded to the n-s-e-w city's edge.
27055	I think the part bus needs to run on Saturdays. Also, WSTA needs to run longer on Saturday and half on Sundays for weekends.
27055	I do not use the bus system too much. I may have used it twice in my life.
27101	transportation to the PTI airport
27101	one bus on a route needs 2 buses
27101	With the bus driver involved the should be more respectful towards the passenger
27101	Buses don't serve this area except 2 times a day. Therefore, I cant use them and we need public transit. WSTA is not friendly if you call from this area. Not all people are wealthy. If you don't drive, you are totally dependant on friends- NOT GOOD!!
27101	My experinece with bus service over the last year has been positive, with regards to cost and routes.
27101	I drive my personal car, but at anytime I will be using public transportation because of my physical and economic status.
27101	All the jobs that pay a good salary, the bus does not go that way
27101	The WSTC department serves all my needs very well. I do use the services very much for my buisness and doctor appointments and to go to the grocery stores and shopping around town.
27101	The bus system is really good.
27101	I think that the WSTA system is one of the greatest bus system in the triad.
27101	More route times.
27101	please update the WSTA homepage. It says last updated 1997. How do we know if the route information is correct.
27101	#7- needs to be rerouted throughout neighborhood and city areas.
27101	More bus routed to extend to city limits
27101	Need more bus routes.

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27101	I feel we could use more bus routes and stop locations closer to the neighborhoods so one could catch a bus to work or wherever they want to go closer to their homes for safety purposes. I think a major issue is how safe is public transportation. Taxi services are very expensive. It would be nice to have Trolley transports around town. . With today's high gas prices and pollution concerns, it would be great to be able to get around without a car like they do in larger cities.
27101	There are too few bus routes, and the buses seldom run. My attempts to take the bus from downtown to wake forest and back were thwarted by the infrequent buses and bus drivers who sometimes left stops early. I would love to be able to take affordable public transportation to the school of the arts, WSSU, etc, and of course, to/from the airport.
27101	A bus needs to run on Hattie Ave in the 1200 & 1300 block. I do not feel the current bus routes meet my needs because there is not a bus that comes on my street. There is an all-day daycare that is on the street and parents have to walk from 14th & Hattie Ave. to the daycare and back.
27101	Because I have to walk at night 5 blocks. I don't think that's fair
27101	Lengthen sat evening service to 10pm.
27101	You really should and need to expand service- more frequent buses and nightly transportation.
27101	Bus should include 3rd shift hours. Many people don't have cars and many jobs are hiring 3rd shift but people can't get there
27101	8) Because for those of us who work on weekends can't get to work for lack of bus transportation and we can't get home when we work late because the buses quit running
27101	7) I work on Saturdays no bus after 6pm, no bus when I work on Sundays, no bus at night at Reynolda Manor General: There are people who work nights at Reynolda Manor need a bus. Need busses for build who work Sundays--need busses for Saturdays nites on Peters Creek--need to improve --Go forward--Not cut back!!!!
27101	Bus service on Saturday after 6:30pm very important. I have been unfairly affected by a change in the system and I have lost access because of the change.
27101	We need later Saturday service and Sunday service
27101	Need late nights.
27101	Really wish that there was Saturday night service and Sunday service.
27101	More night services for areas.
27101	I answered three questions the best that I could, the reason being is that I don't ride the bus that much. But I want what is right and best for my older friends. We need to look out for them. Because some of them depend on the bus to get from place to place. Please don't make it so hard for them. Most young people have cars and don't need the bus but a lot of older people depend on the bus to get to their jobs.
27101	Bus doesn't go all the necessary places.
27101	#7. I serve clientele that I have to relocate because of government development. It is difficult for me to find comparable housing because my clientele needs to be in an area where the bus route is served.
27101	Bus service needs to be extended to outer areas of the city. We need more commuter transportation throughout the triad. And it should be integrated with public transportation in each metro area.
27101	The stops for buses are not convenient
27101	Please put the 10 til 1, bus 16-Oldtown back on that time. Since this bus is not on the 10-1 on 30 minutes, I am late for work everyday. I am very displeased with this time change. I am losing 80 dollars out of my paycheck. Please please put the 10 til 1 bus back on. Thanks
27101	2. on route 21, you shouldn't have taken away the 1:45 route. Route 21 needs to go down polo road and Reynolda road
27101	More shelters at stops
27101	The change with the bus service from 90 Cameron to 102 Cameron. I have to walk a block to use the bus and I am handicapped and can't walk that far because I have back problems and there is no place for you to stand under when it is bad weather.
27101	Too far to walk to bus stops
27101	However the appearance/ condition of bus stops and Downtown Transportation Center is generally poor.
27101	The appearance issue is a personal preference for neatness, litter free, and loitering.
27101	Bus stops on the south end are too far apart

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27101	closure of Skyline Village (27107) has affected me and the readjustment of the bus service around Happy Hill Gardens has caused a walk of 1/4--1/2 a mile to the nearest bus stop.
27101	Put some lights on the corners and benches where patrons can sit and wait for the buses.
27101	I just moved in a senior citizens apt and the bus route was changed to where I didn't have to walk far.
27101	7) Half the buses don't stop where they should because theirs no Big Sign
27101	There needs to be more places people can sit in the shade at the bus stops.
27101	#7. Sometimes stops cause me to walk too far to my destination.
27101	A place to sit while waiting on bus.
27101	Please consider adding limited Sunday service 8-3.
27101	All areas of this survey are very important. My major concerns is for the people who have to work on Sundays and have to pay extra to get to church. If buses ran on Sundays, if just a little part, it would help.
27101	Need bus on Sunday
27101	Yes, I believe you should have Sunday service for church.
27101	Well the buses should run all day and it really should run on Sundays
27101	I am satisfied with the bus system and schedule. Sunday buses would , in my opinion benefit a wide public of your customers.
27101	Need Sundays.
27101	Operate on Sundays and till 12am.
27101	I wish we had transportation to carry people that has disabilities, as they cannot ride city buses. Need something to carry people shopping and especially people in nursing homes.
27101	The trans--aid bus need more for you have to wait two and 3 hours go be picked up after finish at doctor.
27101	Need more busing for the people in wheelchairs.
27101	In other cities the bus comes every 15 mins. Here every hour why?
27101	I truly think thast WSTA needs to improve on their weekend runs. Ex. Start running on Sundays at 8:30am and ending at 6:30pm.
27101	Regional Transportation to PTI and/or Charlotte's Airport
27101	to be able to travel leisurely by bus to the Zoo on Sunday, or Museum in Raleigh.
27101	Inter-City travel at reasonable rates is important.
27102	We need public transportation between Lewisville and W-S
27102	Bus service is doing well, however Sunday service would be an added benefit. Thanks.
27103	I hate seeing large buses with few riders. Vans would do. We all should get around one day by bus. Maybe do a Saturday.
27103	Bus system needs smaller more efficient vehicles and more frequent runs and more routes. Park and Ride lots.
27103	3. buses need to run more frequently to be convenient.
27103	Options for public buses are limited, affects school students.
27103	I would take the bus if it was more frequent, and understood the routes. Other cities I have visited make it easy.
27103	Better bus system.
27103	6. get people to try buses by offering services that meet particular needs- be sure schools and museum are covered.
27103	4. PART bus system and options like bicycle racks on buses need more publicity and official promotion. When was the last time a "City Page" in the paper or a circular in the Utility Bill carried a bus route map and info on how to get schedule.
27103	I'm surprised there is no bus service on Peace Haven Road.
27103	2. dedicated highway lanes for bus rapid transit links to area hospitals, universities and cultural centers.
27103	Not enough bus stops
27103	The location of where I stay the buses don't run there. Could be better.
27103	The current bus service route does not include coming directly into my neighborhood
27103	I have to walk 3miles on a (55/45)mph highway (no sidewalks) to get to the nearest bus stop.
27103	Very important to provide bus service north-south and east-west that includes the bedroom communities. I would bus to work from clemmons if I had the opportunity. That decrease in car emissions should be considered in any transportation plan.

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27103	need a bus for clemmons
27103	I would walk to work from watson/hawthorne to hanes mall if bus 18 or 20 left hanes mall at 9:10-920 pm
27103	I think you all need to extend route 12, (#7. They have a part bus for Kernersville and not clemmons.)
27103	The 43 doesn't meet with the 18&20. There is too much time that it just sits. Maybe make it faster. Maybe another 43 that runs the opposite way. B. Can't get taxi on Sunday. Bus service to High Point etc. The 18, 19, or 20 are really early in the morning.
27103	Why is there a bus stop on Cloverdale Ave in front of the Harris Teeter Shopping center across from Wendys. This is an unsafe spot. The stop is on a slope no where save for a person to stand.
27103	Sunday bus service up to 10pm.
27103	Would you please provide service on Sundays to and from Downtown Winston and also services to and from the airport and surrounding counties. Also maybe have a subway train.
27103	I wish you could improve trans-aid so you don't have to wait so long to get to your appointments on time and get back home
27103	I think there should be a Sunday bus run because I have to work and don't always have a ride to work. I feel that the system is poor because they don't have a Sunday bus system.
27103	bus on Sunday
27103	If there won't be bus transportation for those who are handicapped, then at least make Trans-Aid more available. Going to the Dr. and home costs \$50 given taxifare increase. There is no public transit system for W-S outside the inner city, & certainly little for handicapped citizens. They are essentially house bound.
27103	I wish you could improve trans-aid so you don't have to wait so long to get to your appointments on time and get back home
27103	since I am still able to drive at age 85 it would be hard for me to walk to a bus stop to wait, particularly since most of my driving is to keep doctors appointments and attend church functions. Therefore I am not at all well informed about alternate kinds of transportation. sorry not to be able to help in this survey.
27103	A lot of areas don't have bus stations or the bus doesn't run to til There's also a problem of having sometimes to take 2 transfers just to get to a place which normally takes 10 minutes by car. We need a more advanced transportation where buses go a long way all over the city, like in other countries.
27103	I wish we had transportation to carry people that has disabilities, as they cannot ride city buses. Need something to carry people shopping and especially people in nursing homes.
27103	The bus does not run where I live. I would prefer to take the bus, but it does not run everywhere
27104	7. Apparently, current bus routes don't meet the needs of people as too many times during the day I have witnessed bus after bus running empty with no passengers. During these times of day, I suggest using mini-buses or
27104	need to focus on mass transit, poor public transportation options,
27104	If you improve the bus system more people can save gas, like in N.Y.C
27104	Bus and other systems need to be more improved as far as widening the area in which they run.
27104	The night bus is inconvenient. Unsatisfied with night/weekend conditions of services
27104	Need more bus service on Saturdays.
27104	The need for commuter services within the downtown area should be a priority not only during the business day, but also at times when our downtown merchants and entertainment venues are open.
27104	7. no, because bus routes do not run on sundays and holidays. Plus, they only run to certain times at night and do not run to all areas after 630. Night service need to run on Saturday too.
27104	There is no transportation on Sunday and certain areas haveno night service(country club)
27104	I would like to see the buses run on country club road Saturday, It would be real helpful because we can get out and enjoy the things that go on down town on the weekends!
27104	#8- not offered to all areas of the city-unfairly distributed. #7- have no bus service available to us- unfairly distributed bus routes.
27104	Bus does not come near my house
27104	Notes that bus service keeps getting cut, that bus #12 used to go by house, but has been relocated no sidewalks in area.
27104	Sat/Sun Bus service needed
27104	More people would go to church on Sunday, if service was available.

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27104	The WSTA has done an excellent job!! Your recent improvements is a plus for the city. Please consider improving bus service on "Sunday". The downtown area is growing. People need to have public transportation to get downtown to spend more money.
27104	I use WSTA sometimes. Would use bus more if it came to my door. I cant walk without a walker.
27104	I have not been on a local bus in many years because of inconvenience of getting to any specific destinations and the extra time involved.
27104	I would suggest electric or hybrid or alternative fuel buses such as in Chatanooga, TN
27105	More option to PTI.
27105	I personally feel it is a shame that there is a bus traveling to East Forsyth High School down a long curvy road with no riders
27105	Carver Road/Butterfield buses are empty at night (waste of fuel). Bus is noisy when stopping at night. (announcement of stop).
27105	Get new buses
27105	Yes I think bus driver should look in there mirror to see if they can see people in stop
27105	I would like for the bus driver to be nice, and stop talking so much.
27105	I And the lady on No. 7 she is not wery pleasant. And she is late most of the time. And she sometimes talks nasty to people other than that when she is not driving all the other driver that take her place on her day off, it is a pleasent day.
27105	The bus driver needs to be more friendly and if there is a problem, don't lash out at the person. Get the smell out of the building were people sit.
27105	Crowded buses need more buses to run at different time (example Thurmond St. bus4) to crowded but only runs every hour, needs to run every 15 minutes or so.
27105	My husband depends on the bus
27105	The bus need to operate on a grid system instead of doing a loop if going out of and coming into downtown.
27105	bus routes and service fine
27105	I was unaware that they have public tranportation here.
27105	More police protection in out lying heighborhoods would help. It is too dangerous for people to wait on the bus. If the criminal element know that arerest will occur if they are in certain areas will allow people to use transportation.
27105	Structure of transportation system is unproportionate. I don't agree with the varying transit schedules which are inadequate for the public needs. Forcing the public to use private transportation. For the demographics of W-S the system is unproportionate to the ratio of population and allocation of federal funds, this is a travesty.
27105	It seem to me in the majority black areas bus system is always over crowed and bus don't run as much as areas that go to place such as the mall, baptist or forsyth, when the city knows these other areas need better transportation.
27105	The city needs a mass trnasit service to get more people around the city with the growyh of the county and the city.
27105	Offer job fair for all the people in trans center who have nothing to do.
27105	Making changes no one know about and you be waiting on place and it be the wrong place and the bus don't stop. We need some bus stop places where the bus will stop with out misunderstanding.
27105	Let the public be aware of changing in public transportation. What bus route has been limited or added?
27105	Why is a 30 day pass include sundays and holidays when there are no services rendered. Therefore it isnt a true 30 day pass.
27105	Thanks for the concern! Lower bus fare as well! Back to \$.50 a ride
27105	Have you ever considered smaller buses. If you have smaller buses maybe you could run more routes. Is there any thing to increase rideship? There are many new housing development s that the bus does not serve.
27105	Bus route Cherry SW to NorthPoitnt without going downtown.

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27105	Extend bus service North Hampton Drive to Old Wlakerstown Rd. Combine some routes in East Winston so that the community could shop at Walmart/Hanes Mall stores at least once a month until 9:00pm. These people are paying too much money for some items in their neighborhood stores.
27105	I would like to see travel to Kernersville jobs and shopping.
27105	Buses don't go toward my job(Windy Hill Dr.; Oak Summit Nursing Home) Transportation from 6am-12pm
27105	A good friend who works with hispanics has commented to me many times there are not enough bus options for the growing hispanic community.(This is one persons opinion)
27105	Ive been limited in my choices of places to live and limited employment opportunities in my field because of limited bus routes/service.
27105	Lastly, the routes do not cover enough territory. For example, the temp services keep jobs available in rural hall, lowery st., etc, but no bus service.
27105	Buses need more locations
27105	My comment about the current bus routes are they don't go to Clemmons or go to my onl Dr in Old Salisbury Road
27105	I currently feel that the bus service should go beyond Waughtown Sprague into Green Oaks and up Oakridge Howards North Hampton.
27105	There was a bus stop at Three Girls on Northampton Dr. This bus was stopped on the last route cuts and now I have to find a way to Carver School Road to catch a bus.
27105	Bus should expand service to Parkway Plaza shopping center.
27105	Bus expand serve shopping center parkway plaza.
27105	Transportaion should be available for those that work different shifts, such as limited transportation for 3rd and 2nd shift workers.
27105	7)people who work third shift, that got hired because of the shift, are not accomadated due to lack of 24 hour transportation.
27105	Improve time buses stop at night. . Have transportation in industrial areas so that persons that do not have a car can seel employment.
27105	Actually, the bus should run later and Saturday service should run earlier. There are passengers who work on Saturday and it is a hardship to them to get to work.
27105	During the summer, buses need to run later because most work hours are longer.
27105	I also wish it would run a couple of hours later on Saturday because of people who work on weekends like me would greatly appreciate it. The transportation system is bad because its not meeting simple needs like I stated above.
27105	I also wish it would run a couple of hours later on Saturday because of people who work on weekends like me would greatly appreciate it.
27105	I feel there are major and minor delays at rush hour and certain bus stops don't meet my needs. Overall there aren't any complaints. Also certain routes could run longer for working people.
27105	Have bus longer on Saturday.
27105	Extend service on Saturdays
27105	I work as a general labor and a lot of the jobs offered to me I can't take because the buses do not run after 12am. A lot of good jobs are second and third shift. I can get to them, but I have no way home.
27105	Needs to run until 2am so that people who work late could or would like to ride the bus they could. Sara lee, Westpoint/Kannapolis, 330-130am need a bus
27105	Public transportation questions do not let me give a true picture because I drive everywhere I go. I have no idea conerning bus route.
27105	It's not feasible for me to catch the bus to school.
27105	#7. No because the bus does not serve my entire neighborhood. Bus comes to community, but people have to walk almost a mile to get to the bus stop from the North end of the community. #8. It is poor because it is not diversified enough. We need trains, buses as well as taxis. They need to be able to run 24-7.
27105	#7. Bus doesn't come close enough to my house and probaly doesn't take me where I want to go. #10. I do not ride the bus.
27105	#7. Do not use bus service because I would have to walk about one mile or more.

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27105	#7. Do not live in inner city
27105	My husband and I live at 3611 N. Hampton Dr. and we don't drive. Buses don't come by our house or anywhere close so we have to pay for a taxi or walk about 1.5 miles to get to the bus stop. Most people don't have cars out here, and we think that's (Bus stop) unfair especially that i work and have to be at work at 9 am. Help us resolve this
27105	Notes would like to have buses or public transportation in area
27105	There is no bus service
27105	My neighborhood, the bus does not even come down in the area we have to walk out to stratford rd.
27105	I do not use bus or any other city/county system. Would not be comfortable using taxi.
27105	My only source of transportation is a car. I do not ride the bus.
27105	Everything was not so important to me until I moved into a somewhat rural area.
27105	7. There is no public transportation pass the carver road/311 junction.
27105	bus routes need to run more frequently. Bus routes that goes up past waughtown and kernersville.
27105	Bus service between greensboro, High Point and W-S.
27105	Transportation to High Point and Greensboro would be good until Winston-Salem re-establishes an Amtrack rail stop
27105	# 13 could use passenger shelter at Mazie Woodruff center on Carver School Road.
27105	I would like for for all to send Number 1 bus all the way down to the Ebony Hills home on New Walkertown Road. Because it is a very long walk to carver school rd to catch the bus. Many people down here do not have cars and I would be a blessing if you do so. Thank you
27105	I do not understand why bus service was decreased for the 44. Also, there should be an express bus that would run from the transportation center to the mall and back. I know Winston-Salem is not a big city and its budget is limited, but extended services for the "44" would be practical. Thank you for asking my opinion.
27105	When bus 5 schedule changed it affected my transportation to work. Also it would be appreciated and needed for my benefit and others to have bus 5 route affected to night servce. Bus 4 is such a dangerous route for me to try to catch at night.
27105	I ride No. 7, and No. 2. They all are always 10 to 15 mins late.
27105	Bus 29 needs to run later in the evening and delays need to be shorter.
27105	Reg bus routes stop 1 mile up the road from my house. Workers (who help me with a handicapped child) have to walk the last mile to get here. Sometimes I am late because I have to walk on times that are arent serving the pubic on this route. As a result, if I ever have to give up driving, i would be housebound, since i couldnt get anywhere.
27105	I don't feel like the current bus routes and stops locations meets my needs because its too far for me to have to walk, and I think all bus stops should have a place to sit down. I have bad need and sometimes can be very painful waiting on a bus with no where to sit.
27105	Yes I live on hanes mill road in some apartments called millcreek. When I first moved there, there was a bus sign in front of the complex, well, little did I know you all have changed the location, I'm really mad because I have an elderly neighbors who catch the bus and now they can not. i called and someone said we do not stop there anymore. I asked well why? I had seen on tv that the bus schedule will change, but not AT ONE time did they say they will stop running in some areas. i went to the doors of my elderly neighbors and they said we are mad i cant walk to sara lee, which is up the street from the new movie center which has just been built. One lady said she couldnt pay her bills because of the bus and also because she cant walk all the way up the street.
27105	<b>(Continued from previous Comment)</b> Lastly, in Easton, the bus used to run from easton till morningside, and the whole thing is that they need to go back to they way it used to be around easton-running to morningside beside going downtown and getting on anothe bus that just needs to change back. You are all the ones getting out money, so we deserve the right. i may not ride the bus all the time, but just thing the other times. I was really pleased about the bus scedule before you all changed the routes and also moveing signs. things need to go back the it was. thank you so much do it for not just us young generation, but for the seniors especially in easton to morningside that needs to go back the way it was. thank you

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27105	Some routes require you to walk too far to where you are going.
27105	Im afraid to catch the bus because I have to cross the highway.
27105	Please put a covered seat on 14th Street and Jackson Ave.
27105	I think they need to build a place for disabled people to sit on Greensboro Rd.
27105	From visual observation, the bus system seem to be very good, however I notice that you have bus stops in front of peoples driveways and this is unfair.
27105	It would be nice if we could have benches in the bus stop, it is right in the sun
27105	Sometime the bus is either late or to early, and sometime I miss the bus and it'll keep going instead of wait on me.
27105	Bus needs to be on time more and stop passing people while staning on bus stop. .
27105	Waiting on the bus is the most frustrating experience, at most bus stops there is no shelter or seats to rest while waiting or provide shelter during inclement weather. In the 27105 area alone there are not enough of these(shelter and seats at stops).
27105	Public transportation does not need to run on sunda
27105	Provide Sunday bus service
27105	Provide services on Sundays from 8am-6pm, limited routes(survey churchs) because some churches do provide their own transportation.
27105	The city is doing a great job, but Sunday service would be nice for church go-ers
27105	Sunday public service would be great for church and other social events. Grocery stores, retail stores, and restaurants are open for the community and surrounding areas.
27105	Bus routes are very important for weekends, Saturday and Sunday. Some people would like to travel by
27105	Bus system needs to run on Sundays
27105	It would be wonderful to have Sunday service as well.
27105	Sunday service for the buses
27105	Two Sunday buses on Sunday: One for church and one for others to travel.
27105	The city should also have Sunday service, if only on a limited schedule as on Saturday.
27105	Need Sunday Services
27105	Not meeting needs because there is no Sunday service, and the workforce is a 24hour, 7 days a week system. The bus routes are outdated and do not fit the times. Also, 3rd shift is cut out of transportation because they bus stops at 12am and 2nd shift cant get home.
27105	Sunday Services would be great
27105	Buses WSTA need to operate on Sundays
27105	I JUST THINK YOU SHOULD HAVE SUNDAY BUS SERVICE, BUT OTHER THAN THAT I WLIKE YOUR BUS SERVICE BEING THAT I'M NEW HERE.
27105	We really need Sunday Service
27105	Please provide Sunday bus route service.
27105	Please get a Sunday bus service.
27105	Start bus on Sunday.
27105	Provide service on Sundays.
27105	I would like to see more buses going to Greensboro on the weekends. Also there should be bus services on Sundays. Use the same schedules as Saturdays. The buses should run later on Saturdays. When I visit Charlotte, Durham, Raleigh and other cities Hampton VA etc. I see that there buses run on Saturdays please look into Sunday bus service I think people would ride the buses.
27105	Need a trans-aid bus that can lift a person and wheelchair that weighs over 1000 pounds. There are people homebound due to their weight.
27105	I do not like the services provided by trans-aid. They keep customers waiting too long to be picked up. You have to schedule appointments days in advance or you will not be services. Handicap people are not always let off at their stops. This places them in an unfavorable condition using WSTA. Please make public transportation more favorable for those that are disadvantaged.

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### Transit Comments

Zipcode	Comment
27105	Bus routes around here are only convenient only if going Reynolda, downtown, and then to hospitals. Trying to get to Robinhood and Polo is crazy, it's 7 minutes if you drive, can even figure it out by bus. The same problem with Peacehaven Rd. My son has seizure disorder and isn't allowed to drive, but the bus is not on schedule. Sometimes I'm gone 4 hours for a 30-minute appointment. Work on roads or dam is ridiculous. If there's workers, they don't work. We've requested 3 times to have a map mailed to us, but still haven't gotten one. (got a name once-Tina- never sent one)
27105	More buses more frequently are needed! Regular schedule- to go downtown there should be buses every 15 minutes (at least 30 min). A "rush hour" schedule would allow buses to run frequently and encourage drivers to ride the bus which is better for the environment and can be more economical. During certain times of the day, the buses could run on this more frequent schedule.
27105	Buses are not easily accessible and schedules for routes could be more often
27105	I have to take 2 buses just to get to the main terminal. Buses only travel once per hour. Service stops too early.
27105	Riding the bus is a long tour as I must go downtown to transfer to most buses. Why? It takes an hour to travel what I could travel in 15 minutes by riding in a car. The distance to ride to the hospital from Arden way should not take an hour to travel.
27105	Winston-Salem needs more bus routes and more frequency in the scheduling of buses. Currently, the bus is a good option for me when I have no other option. Otherwise, it just doesn't line up with either my work or personal schedule. My job is 4.25 miles from my home, and it would take me between 1-1.5hrs to get there--one way
27105	All the buses do not run at a convenient time, so you can catch another bus.
27105	The current stop and time don't meet my needs because it takes too long. I work, have a child and wish the buses would run every 30 minutes, especially route 10. The transportation system is bad because it's not meeting simple needs like I stated above.
27105	Also, we don't need a trolley service if present routes/services are improved and expanded.
27105	I am visually impaired and cannot walk to the nearest bus stop. I have to be driven there.
27106	and provide more travel to PTI airport for the older people.
27106	WSTA drivers don't know how to drive- careless and speed
27106	The drivers on my route are always nice.
27106	Job routes--inconvenient. Summer--winter Bolton need permanent or every hour route for students or visitors could be improved for future education purposes. Daily bus schedules are 30 minutes or hour dependable. Mall seating for all age good plans don't last long. d.
27106	5. Increase inter city options from simply Greyhound/part to include commuter buses
27106	the bus service could use some improvements
27106	I feel the bus service is adequate if you live in Buena Vista or East Winston, but there is no service if you live in the suburbs.
27106	New bus changes are not fair and the elderly are confused
27106	Not enough schedules
27106	I would like to see express runs for public transportation from apt. complexes to the major employment areas (downtown, med. centers, etc)
27106	Bus stops/routes are not sufficient. There should be more buses and stops, as well as routes.
27106	Bus service to Peacehaven Road
27106	There should be a bus stop on Silas Creek Pkwy in front of Forsyth Hospital.
27106	Bus stop needed beyond Shattalon out to Grandview
27106	We need bus service that goes out Robinhood Rd. There will be substantial services in the area around Meadowlark/Brookberry Farms shortly. Consider the new housing developments there now as well. Soon, Robinhood will be completed and workers will prefer to ride in. I take taxis to all appointments, which means \$50/day.
27106	Know locations and 10-11pm bus not dependable. Hanes Mill Rd (night bus), Goodwill Coliseum night services bus jobs or GED hours seating in lighted areas and trash cans, Food areas seating plus employee transportation appreciated.

## Transportation Services Survey 2006

### Transit Comments

Zipcode	Comment
27106	The main problems I note is the hardships people have to deal with if they want to use alternative transportation. I have often also wished to take the bus downtown, but the final bus runs to my neighborhood (around the Reynolda Manor Shopping center, on Reyolda Rd) very early in the evening. I live in an apartment complex with a great deal of other graduate students, and we would love a way to get downtown and back up town on the bus, especially on night and weekends when we like to go downtown to visit the bars, and not be forced to take a taxi, or find someone sober to drive home.
27106	Also I'm hindered by the fact that the last bus comes at 6pm and that they don't run on Sundays, I'm severely limited to the kind of jobs I can apply for because of this. I think you'd have a lot more riders if you offered more options
27106	You guys need to run after 6:30pm on Saturdays and you all also need to run on Sundays, people work on Sundays in that case they work weekends, it's an inconvenience to these who have to work weekends because they have to find a ride.
27106	I don't use public transportation. Before I retired transportation didn't meet my work schedule.
27106	There are no buses on bus stops in my neighborhood.
27106	my wife I are retired and have no need for bus service.
27106	no public transportation to local counties (Davidson, Davie, Yadkin, Stokes) for commuters; ;
27106	I live just outside the city limit. I have no bus service. The nearest stop is 3 miles away and I cannot drive due to handicap.
27106	the bus could come to my street so I wouldn't have to walk as far. Stops need some seats at areas like Indiana and Cherry St. I like the way the service is at this time but I would like to see if the bus that I ride everyday and night could put me a little closer to where I stay. I stay at Indiana Ave and Cherry St. I ride bus number 10 throughout the day and bus number 11 at night, but all in all I like the way the buses run, keep up the good work.
27106	Also, it takes at least 3 hours just to go to the grocery store because the bus only runs once per hour (44) and if I go to another area of the city you're talking about an all-day trip.
27106	When route 4 gets to university plaza in the evening, route 44 should be there for the last run.
27106	Route 16 is a much needed bus in terms of transportation on the North side of town. It completes its route at 6:15. I myself work at 8pm - 4am. The 16 would be fantastic to run up till midnight for 30% of riders in the afternoon ride at night more. Route 16 is significant with 44 one of these buses should continue to run till the rest of the WSTA buses stop!!
27106	Repair and put places to sit and stay dry from rain on bus stops.
27106	Buses do not run on Sundays
27106	I think having the bus run on Sundays help those who are unable to make it to work on the weekends that they have to work.
27106	Need to increase the number of wheelchair accessible stops. Trans-aid should run after 5pm on weekends.
27106	Trans-Aid have me at my appt 45 min to almost an hour before time. I would be lost without service.
27106	More transportation should be available specifically for people with disabilities and more options are needed for carpooling to/from areas surrounding W-S
27106	Generations getting older, we need more money for the elderly and disabled passenger. Vans/Drivers
27106	Some people with physical disability need a seat belt on the bus.
27106	Trans-Aid also will not come out to my area and it is at capacity
27106	7. Buses are not consistent on hourly basis and should reach stops every half hour daily.
27106	CE- I drive to work instead of using public transportation because there are no direct routes from my area to downtown. I provide a ride to someone nearby that said she had to catch the first bus at 6:30 am and then transfer several times before getting to the downtown area.
27106	I live quite a ways out from the city core. If I had to depend on public transportation, my commute time would have me away from my home from 6am to 6pm. That does not provide me with a viable option as opposed to driving my own vehicle.

## Transportation Services Survey 2006

### Transit Comments

Zipcode	Comment
27106	The bus routes are very difficult for anyone in the "suburbs" of W-S to use efficiently. You have to take a bus(after you find a stop close by) all the way downtown and then transfer to another to get where you want to go. Also development are allowed to build lots of new neighborhoods with out being required to put in enough(or any) sidewalks or widen the access road to the neighborhood. More money definitely goes o certain areas in W-S then others.
27106	Re: question #7, I do not feel that the current routes and stops meet my needs, for one thing very few of the stops are indicated by WSTA signs so no one really know where the stops are located, and in most areas ther needs to be more stops and closer together. Most people don't take the bus because there is so much time involved. Personally, I use it as a time to catch up on my reading, but not everyone is like that. Thank you for your consideration.
27106	The bus routes should be more accessible in certain area and the times should be extended as well the timing between each bus should be shortened.
27106	Downtown trolley should run more often and make more stops//more bus terminals
27106	I would really love to see the return of electric streetcar routes, but i know that is unlikely.
27106	We see buses with no riders and you want to install trolley track we just got rid of!
27107	We have a bus service that travels our street every evening with 2-4 people on it. Maybe try 6-12
27107	Poor bus service (Time and needed routes);
27107	With population increasind daily, illegal driver/ to much pollution we need metro.
27107	Poor because ther are never on time, and can approve the bus system in Winston-Salem, especially for the senior citizens.
27107	I haven't rode the bus in a while but I know that consumers would like for the transportation to be a lilttle more convenient instead of changing times leave as they were.
27107	Hope for a better agreement on transportation in Winston-Salem.
27107	Clean the buses more
27107	Not satisfied with change in bus schedule time.
27107	Need to clean and freashen buses.
27107	I had no knowledge of bus routes
27107	Promote with Route and price/ schedules - paper/ media.
27107	there is no need for public transportation as yet. If however the need arises, we would not know where to go
27107	I live in Thomasville on Midway School Rd of 109 my doctors are at WFU family practice and Baptist hospital. I have just gotten an electric chair hospital bed, potty chair and I know I will need transportation to and from doctors in Winston
27107	Needs a bus route on reynolds park road.
27107	Bus need to go down to 109 to Teagive Road and also by Betty Drive
27107	Bus routes don't meet my needs in my neighborhood if I wanted to use them. I see people who live in my neighborhood with small children who have to walk a mile or better to catch the bus. They are walking in
27107	Bus routes need to be expanded
27107	(Bus routes should be in every neighborhood)
27107	It would be nice if they would run the buses inton 109 down where new homes are at.
27107	There needs to be a bus stop at the special children's school, 4505 Shattalen Dr. That is a very long walk up Yadkinville Rd. The roads on Lonview Dr. need to be paved.
27107	If a bus came down Reynold Park Rd down to the recreational center that would be great.
27107	Wish the public service ran longer and on weekends and in more areas
27107	Transportation also needs to be a little longer on Saturdays because consumers that work during the week and try to do their other shopping are limited to time.
27107	no bus service in area
27107	Bus does nor come close enough to residents to walk to bus stop.
27107	Bus does not come to my community
27107	There are no buses or stops in this area (Meadowview Dr.).
27107	I live on the southside of town, Plaza South Apt, no bus service here.
27107	#8 no bus comes to my house (2826 Cole Road)

## Transportation Services Survey 2006

### Transit Comments

Zipcode	Comment
27107	To some extent out New Walkertown Rd/311NE may have off New Walkertown Rd in this area no bus stops.
27107	current bus stops are not close enough to my house to be beneficial to my family
27107	I don't use the bus for transportation, but I feel the survey will help make improvements in the future. I could not answer question #10 because I don't use the bus.
27107	I don't use public transportation because of my location
27107	I live in northern davidson county and hope to get bus service in my area
27107	Extended/Increased PART routes could drastically decrease traffic problems on Highway 52. I have been on their "wait" list for over 6 months.
27107	Everyone should have the option of traveling by bus if they need to. If we had a bus service that connected the Triad area, you would make much money and people would stop driving their cars so much.
27107	Also, public transportation in around this are should be of utmost concern for all nc citizens
27107	There is no consistent bus coverage (timely) at Shalimar Dr. and Reynolds Park Road
27107	I think you should put route #26 as it was before.
27107	The Cornell bus route has been stopped. I live on Lexion have to wat 20 mintues to get bus route #14 bus needs to go down main, or Cornell, Yale(again)
27107	More seats to sit in at the bus stop due to weather.
27107	Sunday service, I think, is very important and serves during bad weather.
27107	If you are new, and get on the bus on the wrong side of the street going the wrong way and the bus route ends, they make you pay to go in the direction you wanted to originally go. I do not have enough money to do that, and I feel that's unfair.
27107	Bus service starts approximately 1/4 mile from my street within city limits. Walking to bus stop is very dangerous.
27107	7. need routes to come in, not at major stops which are too far apart. Not accessible for small children and older adults.
27107	I live off Sprague St. on Willard Rd. Every morning, I have to walk to Waughtown St., which is a 40 minute walk rain or shine with my 3 yr old daughter. I work 5 days a week. When the weather is bad, we have been walking when it starts to rain, and have been soaked when we get home
27107	Please develop a sunday route that goes all the way down cole rd. to ridgewood road so i can get to church at my church.
27107	I am a bus rider, I would like to see Sundays and holidays services provided, even if on a limited schedule, i.e. Saturday schedule.
27107	Please add bus serice on Sunday's for people who have no transportation to work, more bus routes, more places which do not have bus routes
27107	Need to provide bus services on Sunday
27107	Buses need to run on Sundays
27107	I do not use public transportation because I am on a walker. My left leg is shorter therefore I use don't use public transportation
27107	I am disabled so is my mother and one to pay for transaid service and I have to accompany her.
27107	Granddaughter uses trans-aid. No complaints except shes special ed and not able to hold on to her medicaid card for return trip. (easily looses things)
27107	We need faster routes and bus stop need to be more plentiful and accessible
27107	#7. Have too long wait
27107	The recent changes in the bus times has greatly inconvienced me. I now have to wait 45 minutes to transfer and then walk quite a distance to my job.
27107	#7 does my service area
27110	I am a out-of-town student attending WSSU. I do not have a car and I've been here for less than a month and bus transportation is horrible, especially on the weekends. The buses run slow or not at all. On sundays, there is no bus services and saturdays, it ends at 6. I wish the time was extended until 10 at night for major bus routes around WSSU, Hanes Mall, downtown, and hospitals in the area.
27110	Would like bus service in South location. Winding Woods/Riley Forest Street/ Pope Road
27110	Need more buses on old salisbury road

## Transportation Services Survey 2006

### Transit Comments

Zipcode	Comment
27127	Otherwise, we need more buses to help.
27127	WSTA does not provide a valuable service to the vast majority of residents. It seems all too common to find city buses about on their very limited routes with a nearly empty cabin. I would be concerned that it is neither economically or environmental efficient. Better investments might be targeted toward infrastructure residents would used, such as wider steers, sidewalks, HOV lanes or bike lanes.
27127	Poor--late pick-ups or early pick--ups
27127	I think there should be more buses. The buses need to run quick. Every hour for a bus system is very slow compared to the bus system in New York which runs about every 15 mins. The time the bus station closes is too early.
27127	Coming from NYC, I find the public transportation quite limiting.
27127	promote bu service better and give senior citizen discounts to to senior citizens. Promote monthly tickets sale.
27127	I live in Winston-Salem on brooksedge dr. off of Kernersville rd. I have a car but my children don't, and they are rising seniors in high school. The want to ride the bus but there is no service that rides our way. I would love a bus stop on robbins ro
27127	I would like to see public transportation included in the immediate Rural Hall area to downtown W-S
27127	I wish there was more transit routes, had smaller headways.
27127	Bus #13 does not cross Clemmons ville Rd. and I live on the other side of Clemmons ville Rd. Now that they are building the new Walmart I'm hoping to see the buses come this way.
27127	I would like to see public transortation come further down 150 West, I would like to have the option of utilizing the service.
27127	Extend bus service to South Main to where Konnade Dr interest with South Main St.
27127	Buses need to run later in the Peter's Creek area.
27127	There aren't enough bus routes in south main/clemmons ville area. Buses do not take a considerable schedule.
27127	We need a bus route to Ardmore Rd
27127	I suggest that more bus stops and more buses should be created. Not enough bus stops to accommodate needs
27127	I think we need closer bus stops to south main street and also they should build sidewalks on south main.
27127	Public transportation is limited, at best, and for citizens who must rely on it, it is a challenge to try and use it for even their essential transportation needs. most people who need public transportation to get to work cannot rely on it especially if they work in retail and service related jobs and cannot get to and from work for early and late needs and work on weekends and holidays
27127	We need more Saturday , Sunday including Friday night later services at least 2am
27127	Would like to see later bus hours downtown and at the hospitals and I look forward to the new streetcar system.
27127	The buses need to run on weekends and for a longer time
27127	Bus services in my neighborhood is extremely poor because we use to get services on the hour during the week which has changed. We don't get any weekend services and this makes it extremely hard to get back and forth to work. Bus stops running at 6pm during the week which is another hanicap because I work 3rd shift. I have to wait about 50 minutes in the morning before I get home. During school it takes me 2 hours to ride the bus from one job to the other during the course of going to and from work.
27127	Public transportation does not come by where I live on teague road. It only comes to easton.
27127	Buses do not extend to my neighborhood, though I live in the city limits. If I ever had to depend on the bus, I would have to get a ride with my children to the bus service in order to catch the bus.
27127	#7. No bus route at my location.
27127	There is no bus service in my area. Overall, I feel the bus system for the size of Winston-Salem is very very poor. I have lived in numerous parts of the country (northeast, west coast) and feel winston-salem's system is in dire need of improvement. its about 25 years behind the times. Also the bicycle routes are all but non-existant-again about 30 years behind!!
27127	There are plent of bus stops near my desired destination, but not near my home.
27127	There is no bus service.

## Transportation Services Survey 2006

### Transit Comments

Zipcode	Comment
27127	The buses don't travel to all areas of Winston-Salem, so the next option is to ride a taxi. I have had several bad experiences in riding a taxi here, and the waiting time in riding a taxi is an hour or more-this should be improved.
27127	Doesn't serve Heather South Condominiums or Old Salisbury Rd (Turtle Creek)
27127	#7. Buses do not come outside city limits
27127	I live in northern davidson county and hope to get bus service in my area
27127	provided Sunday service,
27127	Question #14 should include increasing the number of buses that travel to Rural Hall, King, Pilot Mtn & Mt Airy
27127	bus shelters and/or benches at most stops
27127	Buses do not need to stop when its not a bus stop including school buses need more shelters for rain.
27127	Buildshelter at bus stops when heavily used.
27127	The buses need to run on a better schedule to help the people get to work on time.
27127	I have people waiting for extremely long times for buses and I believe that we need to have a more accurate schedule especially where the bus lines cross each other. I know of some folks that have to take one bus and then another, but they wait for more than 15 minutes for the second bus. If you can schedule these buses to overlap, then it should be up to the bus driver to wait for the next bus at a major crossover. I dont expect you to be like a big city operation, just a better city operation.
27284	Riding the bus is not an easy task. We need better, more extensive mass transportation.
27284	You have to drive to get to a bus stop. The stop is located on the other side of Kernersville.
27284	more transportation going to W-S stores (hospital, schools, appointments, Aldi, pay bills, electrics). Connections to Walkertown, Kernersville, H.P., Greensboro
27284	(Need mass transit option other than bus from surrounding communities
27401	Also it would be very accomodating to include as in HighPoint bus stop signs. That very feature in High Point makes that bus service experience a joy, to be able to stand at a particular bus stop and readily observe the time of the next schedule buses arrive.
27401	The implementation of a Sunday bus service is imperative.
NO ZIP	#7. Not enough buses running and bus stops. #8. Need more buses and cleaner stations.
NO ZIP	The city will always be behind the times, besides I think more buses should be put on routes instead of decreasing buses.
NO ZIP	Your bus drivers are doing the best they can. Most are ok help to people. Thankyou for being here.
NO ZIP	The WSTA drivers have terrible attitudes and are down right disrespectful(majority).
NO ZIP	#5 Bus bad driver (bad attitude) & not satisfied with the driver
NO ZIP	#8. The drivers for these buses sre very unconcered with riders questions there for unhelpful and impatient!!! Even rude!
NO ZIP	Bus stops need to be located at the end of all major developments; and cheaper transportation needed.
NO ZIP	Forsyth as well as Guilford county needs to desperatly increase the safety as well as the structure of the public transportation system. I am a student at UNC-Chapel Hill where taxes were raised to provide free and frequent public transportation. When on campus this is my only mode of transportation and i feel very safe and find their system user friendly. you couldnt pay me enough money to ride a public bus in forsyth county. they are dirty, inconvienient, infrequent and horribly unsafe. (the #1 spot for high crime are the #1 served areas) i'd rather pay higher taxes and use clean safe and convenient public transportation. Our county should examine their model and rethink our public transporation services.
NO ZIP	Dark on bus line between 5 and 6 o' clock
NO ZIP	Also security should be able to write citations for cars coming through the driveway instead of running after them. they can get hurt.
NO ZIP	Wish the bus fare does not increase.
NO ZIP	Would like to see more information out about the current schedules; on channel 13-public info station?
NO ZIP	There are no routing directly on liberty and indiana.
NO ZIP	1. city bus service needs to be extended more toward the north sideof w-s.
NO ZIP	more buses running later and on Sunday
NO ZIP	One thing is route 16 and 21 don't run on saturdays. Also, it is hard to get to the first assembly of God on saturday or sunday nights. We need more night routes.

## Transportation Services Survey 2006

### Transit Comments

Zipcode	Comment
NO ZIP	Better bus service for employees working evening shift at NCBH. Employees get off at 12:30 and 1:30 usually have a hard time getting off. Also have hard time getting to and from work on weekends and holidays
NO ZIP	Public transportation for Saturday after 6pm and Sunday until 9pm.
NO ZIP	I think the buses should run until midnight
NO ZIP	Davidson county area arounds hwy 109 should have buses run until midnight. The buses should have better rates.
NO ZIP	The bus service should at least run 24 hrs.because we work at Baptist and get off at 1:30. That would help people with no transportation.
NO ZIP	People who work weekends and nights scramble for private transportation on Saturday after six p.m. and can't even get to work on sundays.
NO ZIP	Buses need to run later and connection need to be better .
NO ZIP	#8. I think the bus system should be ran 24/7 with the system running the way it is.
NO ZIP	Buses need to run at night and on sundays to encourage more riders who might use services if bus hours were better. Example is a person who works from 5pm-midnight cant take the bus since the bus doesn't run second shift hours.
NO ZIP	What about the night bus
NO ZIP	Run buses continually on regular rought to 12 am. Run on Sundays to 8pm or 9pm. Go up on fare to 1:50 or 2.
NO ZIP	#7. No! Because when the bus stop at 6:30pm on Saturday you don't have time to do a lot of grocery shopping and taking care of business after all week working..
NO ZIP	We need more night time bus service for those working second/third shift jobs.
NO ZIP	#7. This is a town that needs transportation after 6:30pm on Saturdays.
NO ZIP	Bus doesn't run where we live
NO ZIP	7. buses do not come to my area
NO ZIP	bus stop not near my house.
NO ZIP	There are no bus stops in the immediate area. The closest on is 1/4 mile or more away.
NO ZIP	I live in a development thata doesn't have a bus route the place is Atwood Acres
NO ZIP	Do not use public transportation
NO ZIP	I don't ride the bus, therefore, I'm unable to answer all the questions
NO ZIP	Include Kernersville on the bus route
NO ZIP	Question 7: I work in Davidson County at the End of Ebert Rd. if the bus system had a route to the end of Ebert Rd. I and a few of my co-workers would use the transportation system.
NO ZIP	Also it would be nice to have a bus to run on Saturday to High-Point and Greensboro to do some shopping
NO ZIP	7) Route 29 night service is too long the bus is always late. I have been unfairly affected by a change in the system and it caused loss of access.
NO ZIP	I should not have to walk 1/2 mile to catch the "city" bus.
NO ZIP	Please add more weekend busses/Trans-aid. Trans-Aid helped me when I went back and forth for Chemo.
NO ZIP	A lot of people work on Sunday's and the bus doesn't run.
NO ZIP	Need a bus to run on Sundays
NO ZIP	Winston-Salem needs Sunday service.
NO ZIP	They do need to have runs on Sunday for elderly and handicapped.
NO ZIP	always needs transportation on Sundays.
NO ZIP	When I did ride the buses they only came around every hour
NO ZIP	Buses don't run often and the timing is poor;
NO ZIP	You should have never took away the 145pm route on bus 21. this has created many problems with people who need to get to Maplewood family practice. I had to get an approval from trans-aid, which took alot of effort.
NO ZIP	there is no transportation for older people with no drivers license to get to the store, doctor, church, dentist or hospital. People who can't walk cannot get to the bus stops. Trans-aid is only for very low income and is poor service.

## Transportation Services Survey 2006

### Transit Comments

Zipcode	Comment
NO ZIP	Stop wasting money on Downtown Trolley for the elite or scale down operation of trolley and use it on the communities which so desperately need a source of transportation. Connections are to lengthy.