

Type of Violation	Initial Action	Timeframe	Official	User Response	Escalated Action if Needed	Official
Unaware of Permit Requirement	Notice of Violation (NOV)	Within 14 Days of Discovering the Discharge	Utility Plant Supervisor / IWC	File Permit Application	Suspend Service Until Permit is Issued	Director of Public Works
Aware of Permit Requirement	Notice of Violation with Penalty Of \$1,000	Within 30 Days of Discovering the Discharge	Utility Plant Supervisor / IWC	File Permit Application	Suspend Service Until Permit is Issued	Director of Public Works
Results in NPDES Violation OR Endangerment	Suspend Service Notice of Violation with Penalty of \$1,000 to \$25,000 per Day per Violation	Immediately	Director of Public Works	File Permit Application		