

What are recurring themes in serving the immigrant community? Positives and/or Negatives

What are the main challenges you face in interacting with the volunteer community?

What is one thing you wish volunteers knew about serving immigrants through your agency or organization?

WHO

Community Volunteers

WHY

Building a Welcoming Community

WHAT

Integration Models

HOW

Practical Steps



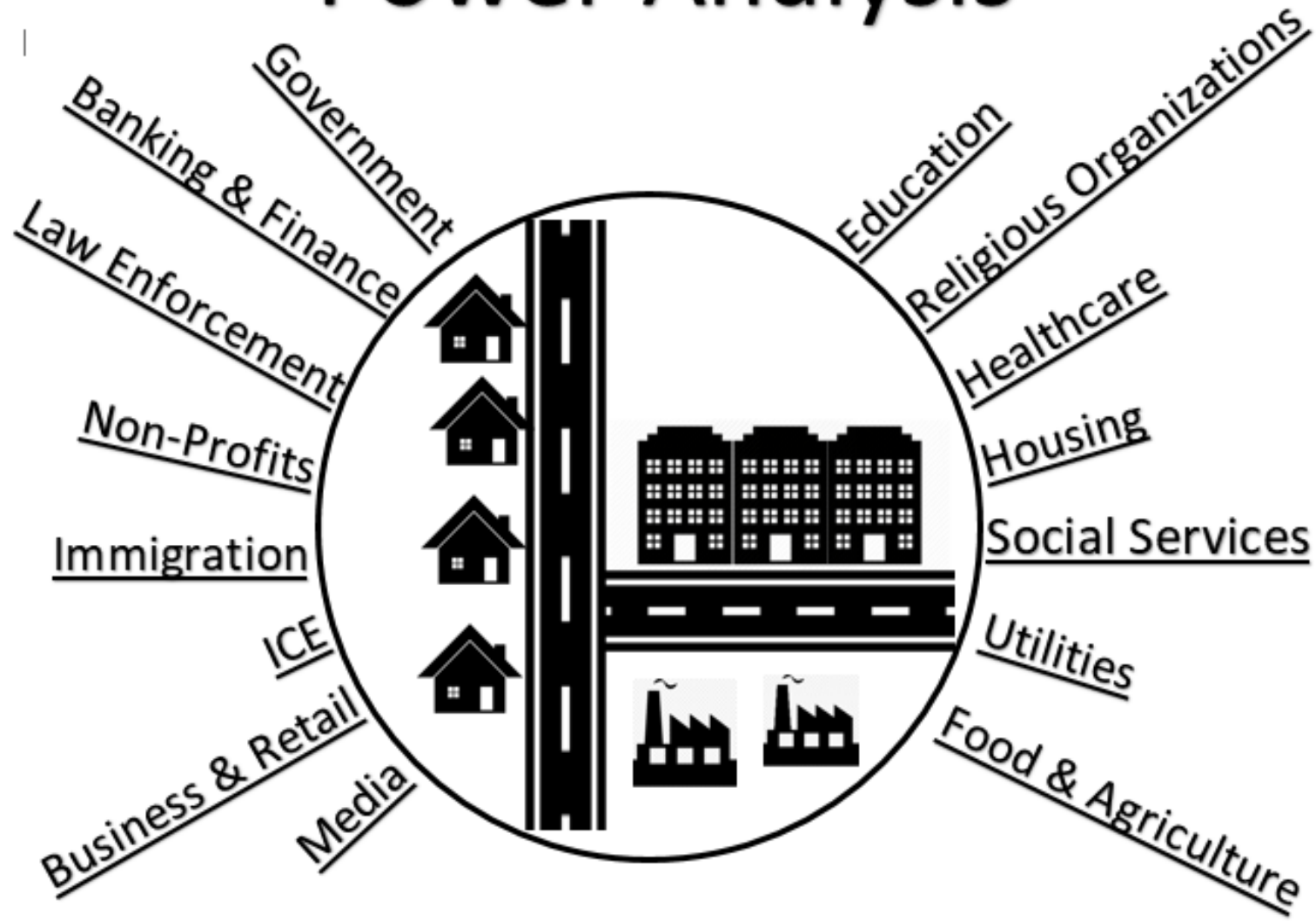
COMMUNITY VOLUNTEERS

- FIELD WORKER VOLUNTEER
 - Expert in their field of work, but not trained in community integration
- TRAINED COMMUNITY VOLUNTEER
 - Trained in community integration but may not have field knowledge
- ORGANICALLY CONNECTED VOLUNTEER
 - Not trained in community integration or field knowledge

INTEGRATION THEMES

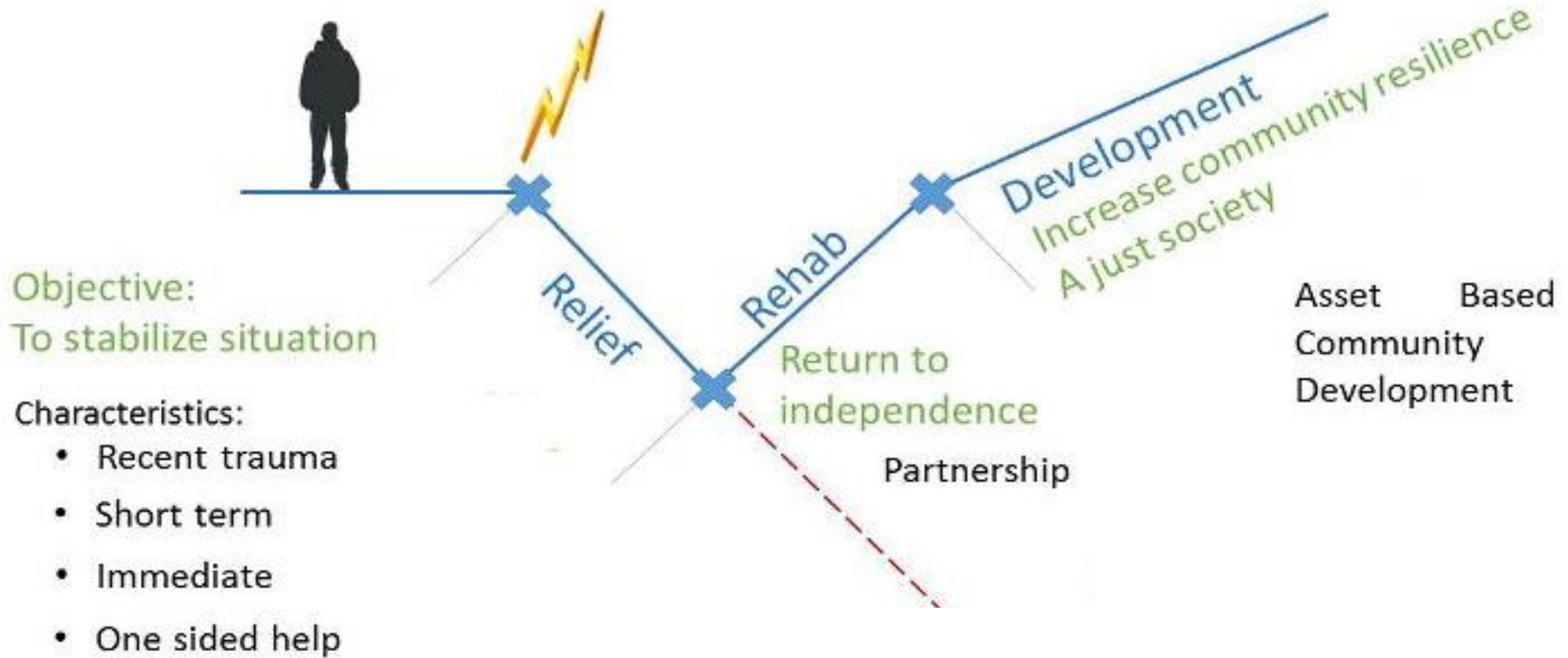
- Recognizing Power Dynamics and Gatekeeping

Power Analysis



INTEGRATION THEMES

- Recognizing Power Dynamics and Gatekeeping
- Relief, Rehabilitation and Development



HOW DO WE RESPOND?

Start with people's assets. Look for resources inside the community first, before seeking outside help. Participation is not just a means to an end, but rather a legitimate end in its own right. This must be done in a culturally appropriate manner.

INTEGRATION THEMES

- Recognizing Power Dynamics and Gatekeeping
- Relief, Rehabilitation and Development
- Advocacy and Confidentiality

PRACTICAL STEPS

- Volunteers Communication
- Frontline Staff Expectation
- Community Toolkit



STAND/WITH THE VULNERABLE™