1. What was your primary reason for contacting Community & Business Development (C&BD)?
   □ Code Enforcement Inquiry
   □ Housing Rehabilitation Inquiry
   □ Small Business/MWBE Program Inquiry
   □ Youth Build Program Inquiry
   □ Trash Busters Program Inquiry
   □ Vendor Permit Inquiry
   □ Neighborhood Association/Community Service Inquiry
   □ Housing Development Inquiry
   □ Funding Inquiry

   Comments:_______________________________________________________

2. How would you rate the promptness of response and service you received?
   □ Excellent
   □ Good
   □ Fair
   □ Poor

   Comments:_______________________________________________________

3. How would you rate the professionalism of the C&BD staff member with whom you interacted?
   □ Excellent
   □ Good
   □ Fair
   □ Poor

   Comments:_______________________________________________________

4. How would you rate the courtesy of the C&BD staff member with whom you interacted?
   □ Excellent
   □ Good
   □ Fair
   □ Poor
5. How would you rate the knowledge of the C&BD staff member with whom you interacted?

☐ Excellent
☐ Good
☐ Fair
☐ Poor

Comments:________________________________________________________

6. How would you rate the overall service you received?

☐ Excellent
☐ Good
☐ Fair
☐ Poor

Comments:________________________________________________________

7. Were your concerns/questions answered?

☐ Yes
☐ No

☐ Comments:__________________________________________________________________

8. Please provide any additional comments you feel would be helpful.

________________________________________________________________________
________________________________________________________________________
________________________________________________________________________