THE REAL TIME CRIME CENTER (RTCC) IS RESPONSIBLE FOR ACTIVELY MONITORING PRIORITY CALLS FOR SERVICE AND/OR SIGNIFICANT EVENTS BY CONDUCTING REAL TIME MONITORING AND MINING OF TECHNOLOGICAL RESOURCES, WITH THE GOAL OF POSITIVELY IMPACTING CRIME. THE RTCC HAS ACCESS TO MULTIPLE DATABASES IN ORDER TO MONITOR CRIMINAL ACTIVITY AND PROVIDE UPDATED AND RELEVANT INFORMATION TO RESPONDING UNITS.

SEE SOMETHING? SAY SOMETHING!

TEXT US TIPS: 336-276-1717
CRIMESTOPPERS: 336-727-2800

CONTACT US
RTCC - 336-773-7720
NON-EMERGENCY 336-773-7700

Vivian H. Burke Public Safety Center
725 N. Cherry St.
Winston-Salem, NC 27102

Improving response times, communication, and customer service to better serve the citizens of Winston-Salem.
FEAT URES

FUSUS
A central hub that enhances the situational awareness and investigative capabilities of law enforcement and public safety agencies. FUSUS streamlines investigations & incident management by fusing video and data assets into a single platform.

SHOTSPOTTER
A patented system of sensors, algorithms and artificial intelligence accurately detects, locates and alerts police to gunfire.

ALPR’S
Automated license plate readers (ALPRs) are camera systems that are typically mounted on stationary locations such as street poles. ALPRs automatically capture all license plate numbers that come into view, along with the location, date, and time. Information such as stolen vehicles, vehicles involved in violent crimes, and vehicles associated with outstanding warrants are recorded and the information is relayed to law enforcement.

CAMERA REGISTRY
Allows private citizens to register their cameras in the system. Detectives will be able to identify registered cameras in the area of an incident and remotely request video. Video owners can then electronically send video evidence directly to the RTCC.

OUR MISSION
To provide the agency with the ability to capitalize on a wide and expanding range of technologies for efficient and effective policing by improving response times, communication, and customer service to better serve the citizens of Winston-Salem.

Such efforts may allow officers to respond quickly, or even immediately, to crimes in progress or to those that recently occurred. Technologies available will allow officers to respond to crime events more efficiently, more deliberately, with improved operational intelligence, and with a proactive emphasis on officer, citizen, & community safety.

CONDUCT PROACTIVE MONITORING OF AVAILABLE RESOURCES TO AID IN THE PREVENTION OF CRIME, AND TO AID INVESTIGATORS IN THE GATHERING OF DIGITAL EVIDENCE PERTINENT TO MAJOR INVESTIGATIONS

PROVIDE ALL OFFICERS WITH REAL-TIME INTELLIGENCE DURING THE INITIAL STAGES OF RESPONSE TO SIGNIFICANT INCIDENTS

LEVERAGE TECHNOLOGY TO OFFER SITUATIONAL AWARENESS IN THE FIELD FOR OFFICERS AS THEY RESPOND TO VARIOUS CALLS FOR SERVICE