

# Need Medication But Struggling To Pay For It?

You Are Not Alone. We Can Help.



## MED-AID

FORSYTH - STOKES - DAVIE

**CALL (336) 714-2359**

*Medication Assistance Program  
providing access to free prescription  
medications for uninsured,  
low-income families.*

(Español en el reverso)

1900 S. Hawthorne Rd., Ste. 564 --336-714-2359

## What is MED-AID?

*MED-AID is a program that helps low-income, uninsured patients in Forsyth, Stokes, and Davie counties secure free prescription medications.*

MED-AID was established through the collaboration of: Northwest Community Care Network, Community Care Center, HealthCare Access, Forsyth-Stokes-Davie County Medical Society, Cancer Services, Downtown Health Plaza, Community Physicians of Wake Forest University Baptist Medical Center, Forsyth Medical Group/Novant Health, Crisis Control Ministry, and Winston-Salem Urban League.

## How Does It Work?

Many pharmaceutical companies have established medication assistance programs (MAPs) to provide free medications to qualifying individuals. MED-AID serves as your advocate to assist with the paperwork and to secure physician-prescribed medications for you. Once an application has been approved, the medications should arrive at our office within 4-6 weeks. When possible, our pharmacy will provide you with medicine to get you started until your medication arrives.

## Do I Qualify?

Eligibility requirements are set by the pharmaceutical companies. MED-AID requires that your prescription be written by a physician practicing in Forsyth, Stokes or Davie Counties. In general, family income must be less than 200 percent of the federal poverty level. (For example, if single, income must be less than \$21,000; if married & two dependants, less than \$42,400.)

## How Do I Get Started?

The application process is simple.

- ◆ **Complete a program application form.**  
To obtain a copy of the application:
  - Call our office at 336-714-2359.
  - Visit our website [www.cccforsyth.org/medaid](http://www.cccforsyth.org/medaid)
  - Ask your doctor's office for a copy.
- ◆ **Return the completed form to our office:**  
1900 S. Hawthorne Rd., Suite 564  
Winston-Salem, NC 27103  
Fax: 336-760-1350  
email: [medaid@bellsouth.net](mailto:medaid@bellsouth.net)
- ◆ **A representative will contact you** regarding eligibility and schedule an appointment to meet with an Eligibility Specialist.
- ◆ **Bring your prescriptions**, all requested financial information, and all medications that you are currently taking (including herbal remedies) with you to your appointment.

## Is There a Cost?

There is NO charge for the medications, but a donation of \$5 per visit to help support our services is much appreciated.

Donations are voluntary and you will not be refused service if you do not make a donation.

MED-AID is a program of the Community Care Center for Forsyth County, a 501-(c)(3) non-profit organization, and depends on state and foundation grants, United Way, and contributions from individuals, churches, organizations, and patient donations.

## Frequently Asked Questions

### Are all medications available?

Not all medications are available. The specific medications covered are at the discretion of the pharmaceutical companies. Approximately 1,800 medications are available. If your medication is not available, our Pharmacist may be able to work with your doctor to obtain a prescription for an alternative medication that is covered.

### Do I qualify if I have Medicare?

If you have benefits under the new prescription coverage program (Medicare Part D or Medicare HMO), you may be eligible to receive medications through this program if you are in the "donut hole" (i.e., your subsidy has been exhausted).

### How long does it take to get my medications?

Medications will arrive in our office approximately 4-6 weeks after an approved application is successfully submitted to the pharmaceutical company. A representative from our office will contact you to let you know that the medication has arrived.

### Is there a limit to the number of medications that I can receive in the program?

No, as long as you meet the eligibility requirements of the pharmaceutical companies, there is no limit to the number of medications that you may receive.

### What do I do if I need refills?

When possible, our office will automatically submit refills for medications taken on a regular basis. You may, however, be requested to come in and sign additional forms.

### Does participation in the program end after a specific length of time?

There is no time limit to program participation, as long as you meet the criteria. However, an annual eligibility screening is required.

### Where is your office located?

Our office is located at 1900 S. Hawthorne Road, Suite 564. It is in the upper level of the Medical Park office complex off of Maplewood Avenue. Please contact our office for detailed directions.