

CITY OF WINSTON-SALEM
CITIZEN SURVEY DETAIL - CITY SERVICES
DECEMBER 2011

SURVEY CATEGORY	ISSUE	EXCELLENT GOOD RATING %	NATIONAL BENCHMARK	SOUTH REGION BENCHMARK
CIVIC ENGAGEMENT	City Link	59	Not Available	Not Available
CIVIC ENGAGEMENT	Public Information Availability	55	Much Below	Below
COMMUNITY DESIGN	Bus/Transit Services	57	Above	Much Above
COMMUNITY DESIGN	Code Enforcement	41	Below	Below
COMMUNITY DESIGN	Land Use, Planning, Zoning Services	51	Much Above	Much Above
COMMUNITY DESIGN	Sidewalk Maintenance	52	Similar	Similar
COMMUNITY DESIGN	Snow Removal	52	Much Below	Not Available
COMMUNITY DESIGN	Street Cleaning	49	Much Below	Below
COMMUNITY DESIGN	Street Lighting	60	Similar	Much Above
COMMUNITY DESIGN	Street Repair	33	Much Below	Much Below
COMMUNITY DESIGN	Traffic Signal Timing	49	Similar	Above
COMMUNITY INCLUSIVENESS	Services to Low Income People	43	Similar	Similar
ECONOMIC SUSTAINABILITY	Economic Development	42	Similar	Similar
ENVIRONMENTAL SUSTAINABILITY	Drinking Water	72	Above	Much Above
ENVIRONMENTAL SUSTAINABILITY	Garbage Collection	82	Similar	Similar
ENVIRONMENTAL SUSTAINABILITY	Preservation of Natural Areas	55	Below	Similar
ENVIRONMENTAL SUSTAINABILITY	Recycling	80	Much Above	Much Above
ENVIRONMENTAL SUSTAINABILITY	Sewer Services	73	Similar	Much Above
ENVIRONMENTAL SUSTAINABILITY	Storm Drainage	67	Above	Much Above
ENVIRONMENTAL SUSTAINABILITY	Yard Waste Pick Up	69	Similar	Similar

PUBLIC SAFETY	Crime Prevention	60	Below	Above
PUBLIC SAFETY	Emergency Preparedness	55	Below	Much Below
PUBLIC SAFETY	Fire Prevention/Education	80	Similar	Much Above
PUBLIC SAFETY	Fire Services	92	Similar	Above
PUBLIC SAFETY	Police Services	74	Similar	Similar
PUBLIC SAFETY	Traffic Enforcement	67	Similar	Much Above
RECREATION AND WELLNESS	Health Services	69	Much Above	Much Above
RECREATION AND WELLNESS	Parks	76	Below	Similar
RECREATION AND WELLNESS	Recreation Center Programming, Seniors	64	Not Available	Not Available
RECREATION AND WELLNESS	Recreation Center Programming, Youth	61	Not Available	Not Available
RECREATION AND WELLNESS	Recreation Centers/Facilities	64	Below	Similar
RECREATION AND WELLNESS	Recreation Programs/Classes	67	Below	Similar