



CITY OF WINSTON-SALEM, NC
2011

DRAFT Supplemental Web Survey Results

CONTENTS

About This Report.....	1
Complete Survey Frequencies	2
Frequencies Excluding “Don’t Know” Responses	2
Frequencies Including “Don’t Know” Responses.....	14
Verbatim Responses to Open-Ended Question.....	30
What one thing is the single most pressing issue facing the City in the next five years?.....	30

ABOUT THIS REPORT

As part of its participation in The National Citizen Survey™ (The NCS), the City of Winston-Salem conducted a mailed survey of 3,000 residents. Surveys were mailed to randomly selected households in September 2011 and data was collected through November 8, 2011. After the official data collection period was over and the data were reported (see the report, *The National Citizen Survey: City of Winston-Salem, 2011*), the City made available the Web-based survey to its residents through a link on the City's Web site. Visitors to the site were able to complete the survey during December 2011 and 220 surveys were received.

This report contains the results of this administration of the Web-based survey and have not been weighted to the current population estimates of the City.

COMPLETE SURVEY FREQUENCIES

FREQUENCIES EXCLUDING "DON'T KNOW" RESPONSES

Question 1: Quality of Life					
Please rate each of the following aspects of quality of life in Winston-Salem:	Excellent	Good	Fair	Poor	Total
Winston-Salem as a place to live	31%	51%	16%	3%	100%
Your neighborhood as a place to live	36%	39%	23%	2%	100%
Winston-Salem as a place to raise children	27%	49%	16%	7%	100%
Winston-Salem as a place to work	23%	38%	29%	11%	100%
Winston-Salem as a place to retire	25%	51%	15%	9%	100%
The overall quality of life in Winston-Salem	24%	54%	19%	3%	100%

Question 2: Community Characteristics					
Please rate each of the following characteristics as they relate to Winston-Salem as a whole:	Excellent	Good	Fair	Poor	Total
Sense of community	10%	46%	35%	10%	100%
Openness and acceptance of the community towards people of diverse backgrounds	11%	41%	35%	13%	100%
Overall appearance of Winston-Salem	8%	58%	26%	8%	100%
Cleanliness of Winston-Salem	10%	54%	29%	7%	100%
Overall quality of new development in Winston-Salem	9%	51%	29%	11%	100%
Variety of housing options	11%	53%	30%	5%	100%
Overall quality of business and service establishments in Winston-Salem	13%	59%	24%	4%	100%
Shopping opportunities	25%	53%	16%	5%	100%
Opportunities to attend cultural activities	29%	49%	20%	3%	100%
Recreational opportunities	17%	49%	29%	5%	100%
Employment opportunities	3%	33%	40%	24%	100%
Educational opportunities	29%	46%	21%	4%	100%
Opportunities to participate in social events and activities	23%	46%	27%	3%	100%
Opportunities to participate in religious or spiritual events and activities	38%	48%	14%	0%	100%
Opportunities to volunteer	37%	48%	15%	1%	100%
Opportunities to participate in community matters	17%	54%	24%	4%	100%
Ease of car travel in Winston-Salem	22%	51%	21%	6%	100%
Ease of bus travel in Winston-Salem	12%	23%	39%	26%	100%
Ease of bicycle travel in Winston-Salem	6%	26%	37%	31%	100%
Ease of walking in Winston-Salem	7%	31%	36%	27%	100%
Availability of paths and walking trails	10%	34%	36%	20%	100%
Traffic flow on major streets	7%	45%	34%	14%	100%
Amount of public parking	6%	45%	33%	16%	100%
Availability of affordable quality housing	9%	45%	36%	10%	100%
Availability of affordable quality child care	6%	43%	33%	18%	100%
Availability of affordable quality health care	23%	40%	28%	9%	100%
Availability of affordable quality food	16%	53%	26%	6%	100%

Question 2: Community Characteristics					
Please rate each of the following characteristics as they relate to Winston-Salem as a whole:	Excellent	Good	Fair	Poor	Total
Availability of preventive health services	18%	53%	22%	7%	100%
Air quality	11%	56%	28%	6%	100%
Quality of overall natural environment in Winston-Salem	15%	52%	27%	5%	100%
Overall image or reputation of Winston-Salem	11%	54%	26%	9%	100%

Question 3: Growth						
Please rate the speed of growth in the following categories in Winston-Salem over the past 2 years:	Much too slow	Somewhat too slow	Right amount	Somewhat too fast	Much too fast	Total
Population growth	2%	13%	46%	31%	8%	100%
Retail growth (stores, restaurants, etc.)	4%	33%	39%	16%	7%	100%
Jobs growth	51%	41%	8%	0%	0%	100%

Question 4: Code Enforcement	
To what degree, if at all, are run down buildings, weed lots or junk vehicles a problem in Winston-Salem?	Percent of respondents
Not a problem	5%
Minor problem	35%
Moderate problem	46%
Major problem	15%
Total	100%

Question 5: Community Safety						
Please rate how safe or unsafe you feel from the following in Winston-Salem:	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Total
Violent crime (e.g., rape, assault, robbery)	15%	46%	17%	19%	3%	100%
Property crimes (e.g., burglary, theft)	7%	41%	11%	31%	10%	100%
Environmental hazards, including toxic waste	29%	40%	19%	11%	2%	100%

Question 6: Personal Safety						
Please rate how safe or unsafe you feel:	Very safe	Somewhat safe	Neither safe nor unsafe	Somewhat unsafe	Very unsafe	Total
In your neighborhood during the day	52%	34%	7%	7%	1%	100%
In your neighborhood after dark	30%	40%	10%	17%	3%	100%
In Winston-Salem's downtown area during the day	38%	43%	12%	7%	1%	100%
In Winston-Salem's downtown area after dark	15%	35%	12%	27%	10%	100%

Question 7: Contact with Police Department		
Have you had any in-person or phone contact with an employee of the City of Winston-Salem Police Department within the last 12 months?	No	Yes
Have you had any in-person or phone contact with an employee of the City of Winston-Salem Police Department within the last 12 months?	39%	61%

Question 8: Ratings of Contact with Police Department				
What was your overall impression of your most recent contact with the City of Winston-Salem Police Department?	Excellent	Good	Fair	Poor
What was your overall impression of your most recent contact with the City of Winston-Salem Police Department?	46%	33%	12%	8%

Question 9: Crime Victim	
During the past 12 months, were you or anyone in your household the victim of any crime?	Percent of respondents
No	85%
Yes	15%
Total	100%

Question 10: Crime Reporting	
If yes, was this crime (these crimes) reported to the police?	Percent of respondents
No	27%
Yes	73%
Total	100%

Question 11: Resident Behaviors						
In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities in Winston-Salem?	Never	Once or twice	3 to 12 times	13 to 26 times	More than 26 times	Total
Used Winston-Salem recreation centers	44%	35%	15%	2%	4%	100%
Participated in a recreation program or activity	57%	32%	7%	3%	1%	100%
Visited a neighborhood park or City park	13%	33%	32%	13%	10%	100%
Ridden a local bus within Winston-Salem	87%	9%	2%	1%	1%	100%
Attended a meeting of local elected officials or other local public meeting	53%	27%	16%	3%	1%	100%
Watched a meeting of local elected officials or other City-sponsored public meeting on cable television, the Internet or other media	33%	27%	31%	7%	2%	100%
Read "We Play" Newsletter	52%	27%	16%	4%	1%	100%
Visited the City of Winston-Salem Web site (at www.cityofws.org)	2%	10%	38%	25%	25%	100%
Recycled used paper, cans or bottles from your home	6%	7%	8%	6%	73%	100%
Volunteered your time to some group or activity in Winston-Salem	23%	25%	25%	17%	10%	100%
Participated in religious or spiritual activities in Winston-Salem	27%	16%	14%	9%	35%	100%
Participated in a club or civic group in Winston-Salem	46%	17%	18%	7%	12%	100%
Provided help to a friend or neighbor	2%	17%	41%	20%	20%	100%
Watched the City of Winston-Salem local government channel TV13	31%	29%	21%	10%	9%	100%

Question 12: Neighborliness	
About how often, if at all, do you talk to or visit with your immediate neighbors (people who live in the 10 or 20 households that are closest to you)?	Percent of respondents
Just about everyday	14%
Several times a week	33%
Several times a month	24%
Less than several times a month	30%
Total	100%

Question 13: Service Quality					
Please rate the quality of each of the following services in Winston-Salem:	Excellent	Good	Fair	Poor	Total
Police services	33%	51%	13%	3%	100%
Fire services	54%	41%	4%	1%	100%
Crime prevention	13%	60%	23%	4%	100%
Fire prevention and education	27%	57%	13%	2%	100%
Traffic enforcement	11%	52%	29%	7%	100%
Street repair	3%	30%	44%	23%	100%
Street cleaning	7%	45%	39%	9%	100%
Street lighting	12%	49%	31%	8%	100%
Snow removal	12%	51%	29%	8%	100%
Sidewalk maintenance	4%	40%	44%	13%	100%
Traffic signal timing	6%	39%	36%	19%	100%
Bus or transit services	7%	38%	33%	22%	100%
Garbage collection	43%	45%	9%	3%	100%
Recycling	38%	46%	13%	3%	100%
Yard waste pick-up	41%	44%	11%	4%	100%
Storm drainage	12%	53%	29%	5%	100%
Drinking water	31%	48%	18%	3%	100%
Sewer services	25%	61%	13%	0%	100%
City of Winston-Salem parks	22%	61%	17%	1%	100%
Recreation programs or classes	16%	66%	15%	3%	100%
Recreation centers or facilities	17%	61%	18%	5%	100%
Land use, planning and zoning	8%	36%	42%	14%	100%
Code enforcement (weeds, abandoned buildings, etc.)	5%	34%	40%	21%	100%
Economic development	7%	37%	38%	18%	100%
Health services	23%	48%	24%	5%	100%
Senior programs at recreation centers	21%	50%	23%	6%	100%
Youth programs at recreation centers	16%	49%	25%	10%	100%
Services to low-income people	10%	38%	32%	21%	100%
Public information services	16%	45%	32%	7%	100%
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	17%	41%	29%	13%	100%
Preservation of natural areas such as open space, farmlands and greenbelts	8%	35%	38%	19%	100%
Customer service when contacting CityLink, the City of Winston-Salem contact center	32%	34%	25%	9%	100%

Question 14: Government Services Overall					
Overall, how would you rate the quality of the services provided by each of the following?	Excellent	Good	Fair	Poor	Total
The City of Winston-Salem	23%	54%	19%	4%	100%
The Federal Government	2%	37%	43%	19%	100%
The State Government	3%	42%	42%	12%	100%
Forsyth County Government	11%	55%	27%	7%	100%

Question 15: Recommendation and Longevity					
Please indicate how likely or unlikely you are to do each of the following:	Very likely	Somewhat likely	Somewhat unlikely	Very unlikely	Total
Recommend living in Winston-Salem to someone who asks	51%	33%	8%	8%	100%
Remain in Winston-Salem for the next five years	69%	18%	6%	8%	100%

Question 16: Impact of the Economy	
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent of respondents
Very positive	4%
Somewhat positive	13%
Neutral	42%
Somewhat negative	30%
Very negative	11%
Total	100%

Question 17: Contact with Fire Department		
Have you had any in-person or phone contact with an employee of the City of Winston-Salem Fire Department within the last 12 months?	No	Yes
Have you had any in-person or phone contact with an employee of the City of Winston-Salem Fire Department within the last 12 months?	73%	27%

Question 18: Ratings of Contact with Fire Department				
What was your overall impression of your most recent contact with the City of Winston-Salem Fire Department?	Excellent	Good	Fair	Poor
What was your overall impression of your most recent contact with the City of Winston-Salem Fire Department?	64%	26%	5%	5%

Question 19: Contact with City Employees	
Have you had any in-person, phone or email with an employee of the City of Winston-Salem within the last 12 months (including police, receptionists, planners or any others)?	Percent of respondents
No	22%
Yes	78%
Total	100%

Question 20: City Employees					
What was your impression of the employee(s) of the City of Winston-Salem in your most recent contact?	Excellent	Good	Fair	Poor	Total
Knowledge	48%	39%	7%	7%	100%
Responsiveness	46%	37%	10%	7%	100%
Courtesy	59%	31%	4%	6%	100%
Overall impression	48%	39%	7%	6%	100%

Question 21: Government Performance					
Please rate the following categories of Winston-Salem government performance:	Excellent	Good	Fair	Poor	Total
The value of services for the taxes paid to Winston-Salem	14%	45%	28%	13%	100%
The overall direction that Winston-Salem is taking	14%	46%	27%	13%	100%
The job Winston-Salem government does at welcoming citizen involvement	13%	42%	32%	13%	100%

Question 22a: Custom Question 1				
If the City had to reduce services to cut costs, how much, if at all, do you think the City should reduce the level of each of the following services?	Reduce a lot	Reduce somewhat	Do not reduce	Total
Bulky item pick-up	14%	27%	59%	100%
Code enforcement	7%	33%	60%	100%
Fire services	2%	8%	90%	100%
Public transit	8%	30%	62%	100%
Parks maintenance/recreation programs	7%	46%	47%	100%
Police services	3%	8%	88%	100%
Public assembly facilities/special events	19%	57%	24%	100%
Recycling	4%	33%	63%	100%
Snow removal	5%	28%	66%	100%
Support of non-profit organizations	19%	54%	27%	100%

Question 22b: Custom Question 2				
As part of its annual budget process, the City considers potential programs and services. To what extent, if at all, do you think the City should fund through increased fees or taxes each of the following new or expanded programs?	Definitely fund	Consider funding	Do not fund	Total
Cultural/special event recruitment/support	14%	48%	38%	100%
Economic development/business recruitment	48%	39%	12%	100%
Emergency preparedness/disaster recovery	45%	49%	6%	100%
Expanded bus service	21%	42%	37%	100%
Green/sustainability initiatives	25%	45%	30%	100%
Greenways/trails	28%	48%	23%	100%
Housing assistance/revitalization programs	28%	51%	20%	100%
Information technology (e-services)	27%	54%	19%	100%
Public art	9%	43%	49%	100%
Recreation programs	20%	66%	14%	100%
Sidewalks	37%	48%	15%	100%
Streetcar	9%	24%	67%	100%

Question 22c: Custom Question 3					
To what extent would you support or oppose prioritizing funding for each of the following identified capital project needs?	Strongly support	Somewhat support	Somewhat oppose	Strongly oppose	Total
Community and economic development projects	45%	38%	11%	6%	100%
Public safety projects	49%	40%	8%	3%	100%
Transportation projects	30%	50%	15%	4%	100%
Recreation and cultural projects	22%	53%	16%	9%	100%
General government projects	8%	60%	23%	9%	100%

Question D1: Employment Status	
Are you currently employed for pay?	Percent of respondents
No	28%
Yes, full-time	62%
Yes, part-time	10%
Total	100%

Question D2: Mode of Transportation Used for Commute	
During a typical week, how many days do you commute to work (for the longest distance of your commute) in each of the ways listed below?	Percent of days mode used
Motorized vehicle (e.g., car, truck, van, motorcycle, etc.) by myself	71%
Motorized vehicle (e.g., car, truck, van, motorcycle, etc.) with other children or adults	17%
Bus, rail, subway or other public transportation	1%
Walk	3%
Bicycle	1%
Work at home	8%
Other	0%

Question D3: Length of Residency	
How many years have you lived in Winston-Salem?	Percent of respondents
Less than 2 years	3%
2 to 5 years	10%
6 to 10 years	7%
11 to 20 years	18%
More than 20 years	62%
Total	100%

Question D4: Housing Unit Type	
Which best describes the building you live in?	Percent of respondents
One family house detached from any other houses	88%
House attached to one or more houses (e.g., a duplex or townhome)	5%
Building with two or more apartments or condominiums	7%
Mobile home	1%
Other	0%
Total	100%

Question D5: Housing Tenure (Rent/Own)	
Is this house, apartment or mobile home...	Percent of respondents
Rented for cash or occupied without cash payment	12%
Owned by you or someone in this house with a mortgage or free and clear	88%
Total	100%

Question D6: Monthly Housing Cost	
About how much is the total monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent of respondents
Less than \$300 per month	11%
\$300 to \$599 per month	16%
\$600 to \$999 per month	30%
\$1,000 to \$1,499 per month	22%
\$1,500 to \$2,499 per month	17%
\$2,500 or more per month	5%
Total	100%

Question D7: Presence of Children in Household	
Do any children 17 or under live in your household?	Percent of respondents
No	75%
Yes	25%
Total	100%

Question D8: Presence of Older Adults in Household	
Are you or any other members of your household aged 65 or older?	Percent of respondents
No	74%
Yes	26%
Total	100%

Question D9: Household Income	
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent of respondents
Less than \$24,999	8%
\$25,000 to \$49,999	34%
\$50,000 to \$99,999	39%
\$100,000 to \$149,000	10%
\$150,000 or more	9%
Total	100%

Question D10: Ethnicity	
Are you Spanish, Hispanic or Latino?	Percent of respondents
No, not Spanish, Hispanic or Latino	99%
Yes, I consider myself to be Spanish, Hispanic or Latino	1%
Total	100%

Question D11: Race	
What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent of respondents
American Indian or Alaskan Native	1%
Asian, Asian Indian or Pacific Islander	1%
Black or African American	25%
White	73%
Other	2%
Total may exceed 100% as respondents could select more than one option	

Question D12: Age	
In which category is your age?	Percent of respondents
18 to 24 years	1%
25 to 34 years	11%
35 to 44 years	17%
45 to 54 years	26%
55 to 64 years	26%
65 to 74 years	15%
75 years or older	6%
Total	100%

Question D13: Gender	
What is your sex?	Percent of respondents
Female	52%
Male	48%
Total	100%

Question D14: Registered to Vote	
Are you registered to vote in your jurisdiction?	Percent of respondents
No	1%
Yes	97%
Ineligible to vote	1%
Total	100%

Question D15: Voted in Last General Election	
Many people don't have time to vote in elections. Did you vote in the last general election?	Percent of respondents
No	7%
Yes	92%
Ineligible to vote	1%
Total	100%

Question D16: Has Cell Phone	
Do you have a cell phone?	Percent of respondents
No	6%
Yes	94%
Total	100%

Question D17: Has Land Line	
Do you have a land line at home?	Percent of respondents
No	33%
Yes	67%
Total	100%

Question D18: Primary Phone	
If you have both a cell phone and a land line, which do you consider your primary telephone number?	Percent of respondents
Cell	18%
Land line	61%
Both	21%
Total	100%

FREQUENCIES INCLUDING “DON’T KNOW” RESPONSES

These tables contain the percentage of respondents for each response category as well as the “n” or total number of respondents for each category, next to the percentage.

Question 21: Government Performance												
Please rate the following categories of Winston-Salem government performance:	Excellent		Good		Fair		Poor		Don't know		Total	
	The value of services for the taxes paid to Winston-Salem	13%	21	44%	70	28%	44	13%	20	2%	3	100%
The overall direction that Winston-Salem is taking	13%	21	43%	69	25%	40	13%	20	6%	9	100%	159
The job Winston-Salem government does at welcoming citizen involvement	12%	19	39%	61	29%	46	11%	18	9%	14	100%	158

Question 1: Quality of Life												
Please rate each of the following aspects of quality of life in Winston-Salem:	Excellent		Good		Fair		Poor		Don't know		Total	
	Winston-Salem as a place to live	31%	67	51%	112	16%	34	3%	6	0%	0	100%
Your neighborhood as a place to live	36%	78	39%	85	23%	50	2%	5	0%	0	100%	218
Winston-Salem as a place to raise children	25%	54	45%	98	15%	32	6%	14	9%	20	100%	218
Winston-Salem as a place to work	22%	48	37%	79	28%	60	10%	22	3%	6	100%	215
Winston-Salem as a place to retire	23%	50	47%	103	14%	31	9%	19	6%	14	100%	217
The overall quality of life in Winston-Salem	24%	51	54%	117	19%	42	3%	7	0%	0	100%	217

Question 2: Community Characteristics												
Please rate each of the following characteristics as they relate to Winston-Salem as a whole:	Excellent		Good		Fair		Poor		Don't know		Total	
	%	Count	%	Count	%	Count	%	Count	%	Count	%	Count
Sense of community	10%	18	46%	86	35%	65	10%	19	0%	0	100%	188
Openness and acceptance of the community towards people of diverse backgrounds	11%	20	41%	76	35%	66	13%	24	1%	1	100%	187
Overall appearance of Winston-Salem	8%	15	58%	109	26%	49	8%	15	0%	0	100%	188
Cleanliness of Winston-Salem	10%	19	54%	103	29%	55	7%	13	0%	0	100%	190
Overall quality of new development in Winston-Salem	9%	16	49%	90	28%	52	10%	19	4%	8	100%	185
Variety of housing options	11%	21	52%	97	30%	56	5%	10	2%	4	100%	188
Overall quality of business and service establishments in Winston-Salem	13%	24	59%	110	24%	44	4%	7	1%	1	100%	186
Shopping opportunities	25%	47	53%	100	16%	30	5%	10	1%	1	100%	188
Opportunities to attend cultural activities	28%	53	48%	90	19%	36	3%	5	2%	4	100%	188
Recreational opportunities	17%	31	48%	90	29%	54	5%	10	1%	2	100%	187
Employment opportunities	3%	6	32%	59	38%	71	23%	42	4%	8	100%	186
Educational opportunities	29%	54	46%	85	21%	38	4%	7	0%	0	100%	184
Opportunities to participate in social events and activities	23%	42	46%	85	27%	50	3%	6	2%	3	100%	186
Opportunities to participate in religious or spiritual events and activities	38%	70	47%	87	13%	25	0%	0	2%	4	100%	186
Opportunities to volunteer	37%	69	47%	88	15%	27	1%	1	1%	1	100%	186
Opportunities to participate in community matters	17%	31	52%	97	24%	44	4%	8	3%	5	100%	185
Ease of car travel in Winston-Salem	22%	41	51%	93	21%	39	6%	11	0%	0	100%	184
Ease of bus travel in Winston-Salem	7%	13	13%	24	22%	41	15%	28	42%	78	100%	184
Ease of bicycle travel in Winston-Salem	4%	8	18%	34	27%	49	22%	40	29%	53	100%	184
Ease of walking in Winston-Salem	6%	11	28%	51	33%	60	24%	44	9%	17	100%	183
Availability of paths and walking trails	9%	16	31%	56	32%	59	18%	33	10%	19	100%	183
Traffic flow on major streets	7%	12	45%	83	34%	63	14%	25	1%	1	100%	184
Amount of public parking	6%	11	45%	81	32%	59	15%	28	2%	3	100%	182
Availability of affordable quality housing	8%	14	40%	73	32%	59	9%	16	11%	21	100%	183
Availability of affordable quality child care	3%	6	24%	44	19%	34	10%	19	44%	80	100%	183
Availability of affordable quality health care	22%	39	38%	69	27%	48	8%	15	6%	10	100%	181
Availability of affordable quality food	16%	29	52%	95	25%	46	5%	10	1%	2	100%	182
Availability of preventive health services	17%	31	50%	92	21%	39	7%	13	4%	8	100%	183

Question 2: Community Characteristics													
Please rate each of the following characteristics as they relate to Winston-Salem as a whole:	Excellent		Good		Fair		Poor		Don't know		Total		
	Air quality	10%	19	55%	100	27%	50	5%	10	2%	4	100%	183
Quality of overall natural environment in Winston-Salem	15%	28	52%	95	27%	49	5%	9	2%	3	100%	184	
Overall image or reputation of Winston-Salem	11%	20	54%	98	26%	47	9%	16	1%	1	100%	182	

Question 3: Growth														
Please rate the speed of growth in the following categories in Winston-Salem over the past 2 years:	Much too slow		Somewhat too slow		Right amount		Somewhat too fast		Much too fast		Don't know		Total	
	Population growth	2%	4	12%	22	41%	76	28%	51	8%	14	10%	18	100%
Retail growth (stores, restaurants, etc.)	4%	8	32%	59	38%	70	16%	29	7%	12	3%	6	100%	184
Jobs growth	47%	87	38%	71	8%	14	0%	0	0%	0	7%	13	100%	185

Question 4: Code Enforcement		
To what degree, if at all, are run down buildings, weed lots or junk vehicles a problem in Winston-Salem?	Percent of respondents	Count
Not a problem	4%	8
Minor problem	33%	61
Moderate problem	44%	81
Major problem	14%	26
Don't know	5%	10
Total	100%	186

Question 5: Community Safety														
Please rate how safe or unsafe you feel from the following in Winston-Salem:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
	Violent crime (e.g., rape, assault, robbery)	15%	27	46%	85	17%	31	19%	35	3%	6	0%	0	100%
Property crimes (e.g., burglary, theft)	7%	13	41%	76	11%	21	31%	57	10%	18	0%	0	100%	185
Environmental hazards, including toxic waste	28%	52	39%	72	19%	35	11%	20	2%	3	1%	2	100%	184

Question 6: Personal Safety														
Please rate how safe or unsafe you feel:	Very safe		Somewhat safe		Neither safe nor unsafe		Somewhat unsafe		Very unsafe		Don't know		Total	
In your neighborhood during the day	52%	93	34%	61	7%	12	7%	12	1%	1	0%	0	100%	179
In your neighborhood after dark	30%	53	40%	71	10%	18	17%	31	3%	6	0%	0	100%	179
In Winston-Salem's downtown area during the day	36%	65	41%	73	11%	20	7%	12	1%	1	4%	8	100%	179
In Winston-Salem's downtown area after dark	13%	24	32%	57	11%	20	25%	44	9%	17	9%	17	100%	179

Question 7: Contact with Police Department									
Have you had any in-person or phone contact with an employee of the City of Winston-Salem Police Department within the last 12 months?	No		Yes		Don't know		Total		
Have you had any in-person or phone contact with an employee of the City of Winston-Salem Police Department within the last 12 months?	39%	71	60%	109	1%	1	100%	181	

Question 8: Ratings of Contact with Police Department												
What was your overall impression of your most recent contact with the City of Winston-Salem Police Department?	Excellent		Good		Fair		Poor		Don't know		Total	
What was your overall impression of your most recent contact with the City of Winston-Salem Police Department?	46%	50	33%	36	12%	13	8%	9	1%	1	100%	109

Question 9: Crime Victim		
During the past 12 months, were you or anyone in your household the victim of any crime?	Percent of respondents	Count
No	84%	151
Yes	14%	26
Don't know	2%	3
Total	100%	180

Question 10: Crime Reporting		
If yes, was this crime (these crimes) reported to the police?	Percent of respondents	Count
No	27%	7
Yes	73%	19
Don't know	0%	0
Total	100%	26

Question 11: Resident Behaviors												
In the last 12 months, about how many times, if ever, have you or other household members participated in the following activities in Winston-Salem?	Never		Once or twice		3 to 12 times		13 to 26 times		More than 26 times		Total	
Used Winston-Salem recreation centers	44%	72	35%	57	15%	25	2%	4	4%	7	100%	165
Participated in a recreation program or activity	57%	92	32%	52	7%	12	3%	5	1%	1	100%	162
Visited a neighborhood park or City park	13%	22	33%	54	32%	53	13%	21	10%	16	100%	166
Ridden a local bus within Winston-Salem	87%	143	9%	15	2%	3	1%	1	1%	2	100%	164
Attended a meeting of local elected officials or other local public meeting	53%	87	27%	44	16%	27	3%	5	1%	1	100%	164
Watched a meeting of local elected officials or other City-sponsored public meeting on cable television, the Internet or other media	33%	55	27%	44	31%	51	7%	11	2%	4	100%	165
Read "We Play" Newsletter	52%	84	27%	44	16%	26	4%	7	1%	1	100%	162
Visited the City of Winston-Salem Web site (at www.cityofws.org)	2%	4	10%	16	38%	62	25%	41	25%	42	100%	165
Recycled used paper, cans or bottles from your home	6%	10	7%	11	8%	14	6%	10	73%	120	100%	165
Volunteered your time to some group or activity in Winston-Salem	23%	38	25%	41	25%	41	17%	27	10%	16	100%	163
Participated in religious or spiritual activities in Winston-Salem	27%	44	16%	26	14%	22	9%	14	35%	56	100%	162
Participated in a club or civic group in Winston-Salem	46%	76	17%	28	18%	29	7%	11	12%	20	100%	164
Provided help to a friend or neighbor	2%	3	17%	28	41%	67	20%	32	20%	32	100%	162
Watched the City of Winston-Salem local government channel TV13	31%	50	29%	47	21%	35	10%	16	9%	15	100%	163

Question 12: Neighborliness		
About how often, if at all, do you talk to or visit with your immediate neighbors (people who live in the 10 or 20 households that are closest to you)?	Percent of respondents	Count
Just about everyday	14%	23
Several times a week	33%	55
Several times a month	24%	41
Less than several times a month	30%	50
Total	100%	169

Question 13: Service Quality												
Please rate the quality of each of the following services in Winston-Salem:	Excellent		Good		Fair		Poor		Don't know		Total	
Police services	31%	49	49%	77	13%	20	3%	4	5%	8	100%	158
Fire services	48%	76	36%	57	4%	6	1%	1	11%	17	100%	157
Crime prevention	12%	18	54%	84	21%	32	4%	6	10%	16	100%	156
Fire prevention and education	22%	34	46%	71	10%	16	2%	3	21%	32	100%	156
Traffic enforcement	11%	17	50%	78	27%	43	7%	11	5%	8	100%	157
Street repair	3%	5	29%	46	43%	68	23%	36	2%	3	100%	158
Street cleaning	6%	10	43%	67	38%	59	9%	14	4%	7	100%	157
Street lighting	12%	18	48%	75	31%	48	8%	13	1%	1	100%	155
Snow removal	12%	18	49%	76	28%	43	8%	12	4%	7	100%	156
Sidewalk maintenance	3%	5	35%	54	38%	59	11%	17	13%	21	100%	156
Traffic signal timing	6%	9	38%	60	36%	56	18%	29	2%	3	100%	157
Bus or transit services	3%	5	18%	28	15%	24	10%	16	53%	82	100%	155
Garbage collection	42%	66	44%	69	9%	14	3%	4	3%	4	100%	157
Recycling	36%	57	43%	68	12%	19	3%	5	6%	9	100%	158
Yard waste pick-up	32%	50	34%	53	8%	13	3%	5	22%	35	100%	156
Storm drainage	10%	15	44%	69	24%	38	4%	7	18%	28	100%	157
Drinking water	29%	46	44%	70	16%	26	3%	5	7%	11	100%	158
Sewer services	21%	32	50%	78	11%	17	0%	0	18%	28	100%	155
City of Winston-Salem parks	20%	31	55%	86	15%	24	1%	1	10%	15	100%	157

Question 13: Service Quality												
Please rate the quality of each of the following services in Winston-Salem:	Excellent		Good		Fair		Poor		Don't know		Total	
	Recreation programs or classes	9%	14	37%	58	8%	13	2%	3	43%	67	100%
Recreation centers or facilities	11%	18	41%	65	12%	19	3%	5	32%	51	100%	158
Land use, planning and zoning	6%	9	28%	43	32%	50	10%	16	23%	36	100%	154
Code enforcement (weeds, abandoned buildings, etc.)	4%	7	28%	44	33%	52	17%	27	17%	26	100%	156
Economic development	6%	10	32%	50	34%	52	16%	24	12%	18	100%	154
Health services	20%	31	41%	64	21%	32	4%	7	14%	22	100%	156
Senior programs at recreation centers	8%	13	20%	31	9%	14	3%	4	60%	94	100%	156
Youth programs at recreation centers	6%	10	20%	31	10%	16	4%	6	60%	94	100%	157
Services to low-income people	4%	7	17%	27	15%	23	10%	15	54%	84	100%	156
Public information services	14%	22	39%	61	28%	44	6%	9	12%	19	100%	155
Emergency preparedness (services that prepare the community for natural disasters or other emergency situations)	12%	18	28%	44	20%	31	9%	14	31%	48	100%	155
Preservation of natural areas such as open space, farmlands and greenbelts	6%	10	29%	45	32%	49	15%	24	17%	27	100%	155
Customer service when contacting CityLink, the City of Winston-Salem contact center	28%	44	30%	47	22%	34	8%	13	12%	19	100%	157

Question 14: Government Services Overall												
Overall, how would you rate the quality of the services provided by each of the following?	Excellent		Good		Fair		Poor		Don't know		Total	
	The City of Winston-Salem	22%	36	53%	86	19%	30	4%	6	2%	3	100%
The Federal Government	2%	3	33%	53	39%	62	17%	27	9%	15	100%	160
The State Government	3%	4	39%	62	39%	62	11%	18	9%	14	100%	160
Forsyth County Government	10%	16	51%	81	25%	40	7%	11	6%	10	100%	158

Question 15: Recommendation and Longevity												
Please indicate how likely or unlikely you are to do each of the following:	Very likely		Somewhat likely		Somewhat unlikely		Very unlikely		Don't know		Total	
	Recommend living in Winston-Salem to someone who asks	51%	81	33%	53	8%	12	8%	13	1%	1	100%
Remain in Winston-Salem for the next five years	68%	110	17%	28	6%	9	8%	13	1%	1	100%	161

Question 16: Impact of the Economy		
What impact, if any, do you think the economy will have on your family income in the next 6 months? Do you think the impact will be:	Percent of respondents	Count
Very positive	4%	6
Somewhat positive	13%	21
Neutral	42%	67
Somewhat negative	30%	47
Very negative	11%	17
Total	100%	158

Question 17: Contact with Fire Department								
Have you had any in-person or phone contact with an employee of the City of Winston-Salem Fire Department within the last 12 months?	No		Yes		Don't know		Total	
Have you had any in-person or phone contact with an employee of the City of Winston-Salem Fire Department within the last 12 months?	73%	116	26%	42	1%	2	100%	160

Question 18: Ratings of Contact with Fire Department											
What was your overall impression of your most recent contact with the City of Winston-Salem Fire Department?	Excellent		Good		Fair		Poor		Don't know		Total
What was your overall impression of your most recent contact with the City of Winston-Salem Fire Department?	64%	27	26%	11	5%	2	5%	2	0%	0	100% 42

Question 19: Contact with City Employees		
Have you had any in-person, phone or email with an employee of the City of Winston-Salem within the last 12 months (including police, receptionists, planners or any others)?	Percent of respondents	Count
No	22%	35
Yes	78%	125
Total	100%	160

Question 20: City Employees												
What was your impression of the employee(s) of the City of Winston-Salem in your most recent contact?	Excellent		Good		Fair		Poor		Don't know		Total	
	Knowledge	47%	58	38%	47	7%	8	7%	8	2%	2	100%
Responsiveness	46%	57	37%	46	10%	12	7%	9	0%	0	100%	124
Courtesy	59%	73	31%	38	4%	5	6%	8	0%	0	100%	124
Overall impression	48%	59	39%	48	7%	9	6%	8	0%	0	100%	124

Question 22a: Custom Question 1									
If the City had to reduce services to cut costs, how much, if at all, do you think the City should reduce the level of each of the following services?	Reduce a lot		Reduce somewhat		Do not reduce		Total		
	Bulky item pick-up	14%	22	27%	41	59%	90	100%	153
Code enforcement	7%	11	33%	50	60%	92	100%	153	
Fire services	2%	3	8%	12	90%	141	100%	156	
Public transit	8%	12	30%	46	62%	96	100%	154	
Parks maintenance/recreation programs	7%	10	46%	71	47%	72	100%	153	
Police services	3%	5	8%	13	88%	138	100%	156	
Public assembly facilities/special events	19%	29	57%	86	24%	37	100%	152	
Recycling	4%	6	33%	51	63%	98	100%	155	
Snow removal	5%	8	28%	43	66%	101	100%	152	
Support of non-profit organizations	19%	29	54%	84	27%	42	100%	155	

Question 22b: Custom Question 2									
As part of its annual budget process, the City considers potential programs and services. To what extent, if at all, do you think the City should fund through increased fees or taxes each of the following new or expanded programs?	Definitely fund		Consider funding		Do not fund		Total		
	%	Count	%	Count	%	Count	%	Count	
Cultural/special event recruitment/support	14%	21	48%	72	38%	57	100%	150	
Economic development/business recruitment	48%	74	39%	60	12%	19	100%	153	
Emergency preparedness/disaster recovery	45%	69	49%	76	6%	9	100%	154	
Expanded bus service	21%	32	42%	64	37%	57	100%	153	
Green/sustainability initiatives	25%	38	45%	69	30%	45	100%	152	
Greenways/trails	28%	43	48%	73	23%	35	100%	151	
Housing assistance/revitalization programs	28%	43	51%	78	20%	31	100%	152	
Information technology (e-services)	27%	42	54%	83	19%	29	100%	154	
Public art	9%	13	43%	65	49%	74	100%	152	
Recreation programs	20%	30	66%	100	14%	22	100%	152	
Sidewalks	37%	56	48%	74	15%	23	100%	153	
Streetcar	9%	14	24%	36	67%	102	100%	152	

Question 22c: Custom Question 3										
To what extent would you support or oppose prioritizing funding for each of the following identified capital project needs?	Strongly support		Somewhat support		Somewhat oppose		Strongly oppose		Total	
	%	Count	%	Count	%	Count	%	Count	%	Count
Community and economic development projects	45%	69	38%	57	11%	17	6%	9	100%	152
Public safety projects	49%	74	40%	60	8%	12	3%	4	100%	150
Transportation projects	30%	46	50%	76	15%	23	4%	6	100%	151
Recreation and cultural projects	22%	33	53%	80	16%	25	9%	14	100%	152
General government projects	8%	12	60%	91	23%	35	9%	13	100%	151

Question D1: Employment Status		
Are you currently employed for pay?	Percent of respondents	Count
No	28%	43
Yes, full-time	62%	95
Yes, part-time	10%	16
Total	100%	154

Question D2: Mode of Transportation Used for Commute	
During a typical week, how many days do you commute to work (for the longest distance of your commute) in each of the ways listed below?	Percent of days mode used
Motorized vehicle (e.g., car, truck, van, motorcycle, etc.) by myself	71%
Motorized vehicle (e.g., car, truck, van, motorcycle, etc.) with other children or adults	17%
Bus, rail, subway or other public transportation	1%
Walk	3%
Bicycle	1%
Work at home	8%
Other	0%

Question D3: Length of Residency		
How many years have you lived in Winston-Salem?	Percent of respondents	Count
Less than 2 years	3%	5
2 to 5 years	10%	15
6 to 10 years	7%	10
11 to 20 years	18%	28
More than 20 years	62%	95
Total	100%	153

Question D4: Housing Unit Type		
Which best describes the building you live in?	Percent of respondents	Count
One family house detached from any other houses	88%	133
House attached to one or more houses (e.g., a duplex or townhome)	5%	8
Building with two or more apartments or condominiums	7%	10
Mobile home	1%	1
Other	0%	0
Total	100%	152

Question D5: Housing Tenure (Rent/Own)		
Is this house, apartment or mobile home...	Percent of respondents	Count
Rented for cash or occupied without cash payment	12%	17
Owned by you or someone in this house with a mortgage or free and clear	88%	127
Total	100%	144

Question D6: Monthly Housing Cost		
About how much is the total monthly housing cost for the place you live (including rent, mortgage payment, property tax, property insurance and homeowners' association (HOA) fees)?	Percent of respondents	Count
Less than \$300 per month	11%	16
\$300 to \$599 per month	16%	23
\$600 to \$999 per month	30%	44
\$1,000 to \$1,499 per month	22%	33
\$1,500 to \$2,499 per month	17%	25
\$2,500 or more per month	5%	7
Total	100%	148

Question D7: Presence of Children in Household		
Do any children 17 or under live in your household?	Percent of respondents	Count
No	75%	113
Yes	25%	38
Total	100%	151

Question D8: Presence of Older Adults in Household		
Are you or any other members of your household aged 65 or older?	Percent of respondents	Count
No	74%	111
Yes	26%	39
Total	100%	150

Question D9: Household Income		
How much do you anticipate your household's total income before taxes will be for the current year? (Please include in your total income money from all sources for all persons living in your household.)	Percent of respondents	Count
Less than \$24,999	8%	11
\$25,000 to \$49,999	34%	49
\$50,000 to \$99,999	39%	57
\$100,000 to \$149,000	10%	15
\$150,000 or more	9%	13
Total	100%	145

Question D10: Ethnicity		
Are you Spanish, Hispanic or Latino?	Percent of respondents	Count
No, not Spanish, Hispanic or Latino	99%	149
Yes, I consider myself to be Spanish, Hispanic or Latino	1%	1
Total	100%	150

Question D11: Race		
What is your race? (Mark one or more races to indicate what race(s) you consider yourself to be.)	Percent of respondents	Count
American Indian or Alaskan Native	1%	1
Asian, Asian Indian or Pacific Islander	1%	1
Black or African American	25%	37
White	73%	110
Other	2%	3
Total may exceed 100% as respondents could select more than one option		

Question D12: Age		
In which category is your age?	Percent of respondents	Count
18 to 24 years	1%	1
25 to 34 years	11%	16
35 to 44 years	17%	25
45 to 54 years	26%	39
55 to 64 years	26%	39
65 to 74 years	15%	22
75 years or older	6%	9
Total	100%	151

Question D13: Gender		
What is your sex?	Percent of respondents	Count
Female	52%	77
Male	48%	72
Total	100%	149

Question D14: Registered to Vote		
Are you registered to vote in your jurisdiction?	Percent of respondents	Count
No	1%	2
Yes	97%	148
Ineligible to vote	1%	2
Don't know	1%	1
Total	100%	153

Question D15: Voted in Last General Election		
Many people don't have time to vote in elections. Did you vote in the last general election?	Percent of respondents	Count
No	7%	11
Yes	92%	141
Ineligible to vote	1%	2
Don't know	0%	0
Total	100%	154

Question D16: Has Cell Phone		
Do you have a cell phone?	Percent of respondents	Count
No	6%	9
Yes	94%	142
Total	100%	151

Question D17: Has Land Line		
Do you have a land line at home?	Percent of respondents	Count
No	33%	49
Yes	67%	101
Total	100%	150

Question D18: Primary Phone		
If you have both a cell phone and a land line, which do you consider your primary telephone number?	Percent of respondents	Count
Cell	18%	17
Land line	61%	56
Both	21%	19
Total	100%	92

VERBATIM RESPONSES TO OPEN-ENDED QUESTION

The following pages contain the respondents' verbatim responses as entered in the Web survey and have not been edited for spelling or grammar. Responses for the following question have been organized in alphabetical order.

WHAT ONE THING IS THE SINGLE MOST PRESSING ISSUE FACING THE CITY IN THE NEXT FIVE YEARS?

- Ability for Bicycle transit throughout the city.
- Attracting employers
- Bringing in jobs
- Bringing jobs and restoring the businesses here that attract more businesses here.
- Budget. Being able to maintain our high standards of maintenance thru out the city.
- building a base
- Business 40 closing will have huge impact on downtown growth. Affordable housing. Sidewalks. Public transportation in growing Southern Winston-Salem.
- Construction and maintenance of roads and streets.
- Creating more jobs
- Creation of jobs and I mean jobs that are high skilled and high paying - not wal-mart or other big box retailer/fast food jobs
- Criminal
- Dealing with the economy.
- Demand on public services
- Do not get fleeced by crooked employers
- Don't know
- Economic development
- Economic development
- Economic development
- Economic Development
- Economic development
- Economic development. Not enough job opportunities in WS. Lots of longtime residents are having to move away due to lack of jobs here. WS is losing good middle-class people who can't find work.
- Economic growth
- Economic growth
- Economic growth. lacking the ability to attract buisness developers
- Economic growth. Non-profit non-tax paying entities (education and healthcare) are the largest employers in the county. That is NOT good.
- Economic issues regarding affordable housing
- Economic stability.
- Educational Programs for Youth
- Employment
- Employment
- Employment
- Employment
- Employment or the lack therefore.

- Employment.
- Encouraging new employers to relocate here
- Equality of business development in all corridors of the City.
- Equitable resource allocation and safety for all neighborhoods
- Erosion of the tax base due to bad economy
- Extremely low general employment opportunities for the working poor residing in Winston.
- Finding blue collar manufacturing jobs. This is the poor man's ticket to dignity.
- Growing the economy/job creation
- Growth and Jobs.
- Homeless housing needs
- Homelessnes
- How to control crime and gangs.
- I believe that WS should become a more walking and bicycle friendly city - not just downtown but around the city as well. Also, although more of a national problem - the issue of foreclosure and a poor real estate market is a huge issue not only for my family but many others I know.
- Illegal aliens - cost to taxpayers
- Illegal immigrants
- Illegal immigrants & gang related crime
- Improving the streets and highways.
- Job development
- Job development
- Job development and entrepreneur opportunities
- Job development,
- Job growth
- Job growth and economy stabilization
- Job growth- and it is the next five most pressing also.
- Job security that will meet with the economic times
- Jobs
- Jobs
- Jobs
- Jobs
- Jobs
- Jobs
- Jobs
- Jobs
- Jobs
- Jobs
- Jobs
- JOBS to improve the economic outlook. Even if this really isn't the #1 issue, there is a perception that it is.
- JOBS! ENTRY LEVEL JOBS. Fixing roads, greenway upkeep, transportation and government building. Putting folks to work in code enforcement so our city doesn't look like Fat Albert's block and attracting crime-keep WS clean, and get the crystal meth out of here and the potheads and DUI's working in orange doing bulk item removal-IN THEIR OWN NEIGHBORHOODS FOR ALL TO SEE!
- Jobs, Jobs, Jobs, Jobs
- Jobs/economic growth

- KEEPING CITY EMPLOYEES WHEN THE ECONOMY PICKS UP WHEN BETTER PAYING JOBS WILL TAKE THEM AWAY !
- Keeping the budget under control, by reducing the salaries of the people in charge, not the people in the field. Although it is not practical for all, the Mayor sets a nice example in salary.
- Lack of decent-paying manufacturing jobs. We can't all be doctors, nurses and lab techs working at facilities that contribute nothing to Forsyth County's tax base. We need something to fill the void left by closed furniture factories, cigarette manufacturing, etc.
- Lack of jobs that pay enough that a person can save for retirement and enjoy living comfortably. I have a 4 year degree and am hoping to get a job that pay 10.81 per hour. I earned more than that in the last century. We need to stop immigration from everywhere until all the folks that are here are gainfully employed. And if you haven't, you need to look up www.FEMAconcentrationcamps.com and Planet Zena if you can still find anything on it. Whether you agree or not, you need to be aware of the grass roots group www.ActforAmerica.org. Also the city could put some folks to work picking up garbage. Some of the streets are filthy. And you can take the streetlights down in my neighborhood. No body wants them and thinks they are a nuisance anyway. And you could still pick up garbage for folks who have to work away from home for weeks at a time. And you could let the police department know that you passed an ordinance forbidding truckers to idle on Main Steet and keep everyone awake all night. Apparently the city police don't know the law on parking semi's on city streets and bobtailing home. Can we all get on the same page?
- Lack of light-rail/street cars
- Leadership that is supported by all facets of community.
- Limiting sprawl in the outer areas of Winston-Salem, encouraging smarter growth
- Loss of jobs
- Low income hispanic influence on crime in the city
- Low income neighborhood revitalization (including drugs and crime)
- Lower taxes !
- Lower the county/city property taxes or give us our moneys worth.
- Maintaining city jobs especially for the lower income personnel. Encouraging economic growth throughout the city so that poverty does not become a big, big issue for the city of Winston-Salem.
- Maintaining stability in a City with increasing age, income and cultural diversities and gaps
- Managing Growth - how to maintain the City's livability while still attracting new industry and growing current ones. While growing, the city must become more unified while growing it's culture and preserving it's history.
- Many people face hunger.
- Middle Income Jobs
- Money
- Money wasted
- More effective use of funds. there is still a lot of questionable spending & "standing around"
- More jobs
- Negative impact on overall city budget with large influx of illegal aliens who drain resources and overburden taxpayers without them adding anything into our system.
- New highways, moving traffic thru city efficently and safely and maintaining current street repair
- Not enough roads to divert heavy, major traffic during lunch hour, 4:30 - 6:00 traffic
- Police & Fire protection

- Police Department will cause most of the diverse residents to file bankruptcy. We can come up with a warning system instead of high price traffic ticket that most folks can't pay.
- Preparing a 5 year budget base, then not exceeding it. Freezing all hiring until staffing is 5% below current levels; reduce all department manager wages to no more than \$120K/year maximum.
- Preparing for growth by leveraging existing infrastructure
- Preparing for our future together
- Preparing the city to be ready for growth when the economy recovers
- Protecting the natural rights, and economic freedom of citizens from over regulation by the City.
- Provide adequate services for low income persons - including food and shelter, as more servicemen and women return to the area, along with the influx of non-English speaking immigrants.
- Providing jobs for citizens who are willing to work.
- Race relations
- Reducing growth
- Reducing the homeless, jobless and hungry people in our city.
- Re-evaluation of property to be come consistent with existing worth will result in lost revenue
- Revenue versus anticipated expenditures. Council must develop a strategic plan, and expend funds and make decisions in accordance with this plan.
- Roadway improvements.
- SAFETY. In neighborhoods that were once very safe, we are seeing an increase in burglaries. Also, roads like Bethabara Rd. between Bethabara Parkway and Shattalon Dr. need sidewalks. I have had some close calls with pedestrians walking on the wrong side of the road wearing dark clothing after dark.
- Sidewalks leading from schools to neighborhoods.
- Spending money on projects like the baseball stadium...DO NOT do that.
- Staying competitive with other major cities in North Carolina for jobs, entertainment dollars and tourism.
- Stopping gang involvement in the neighborhoods all over town.
- Sufficient funding for public schools.
- Tax Base growth
- Taxes
- THE CITIES UNFRIENDLY ATTITUDE TO SMALL BUSINESS
- The City needs to support the schools in order to educate the children for our future. Divert or share funding for private businesses (research park) toward re-development and renovation of schools WITHIN THE CITY (Ardmore/West End/Highlands schools).
- The continued growth in jobs and the recruitment of new companies as well as the retention of the city's existing businesses.
- The economy
- The growing population of illegal aliens. They get all of the public housing and government assistance. These things should go to people who are US citizens. The areas that they live in are always dirty and trash strewn. Somebody needs to go out and tell them to keep things clean or fine them.
- The lack of available jobs
- The most important thing I feel is getting the young and seniors to work together in more innovative ideas for our youth, young adults and senior population to move forward

together in directions that will help each generation and draw a variety of population and businesses to the area.

- The need for increased mass transit options due to rising fuel cost.
- The quality of housing and neighborhoods staying high.
- There needs to be better, more efficient public transportation. That's the main reason I don't plan to stay in Winston-Salem much longer.
- Too much destruction of natural land/farm/green land in order to build new apartments or new neighborhoods. Our wild animals, bird, bugs, ecosystem is being destroyed and their homes are being robbed and destroyed. Our air and water are impacted by the destruction of natural resources
- Traffic
- Transportation for older adults. there is a dire need for the expansion of our public transportation system that should include a component that addresses the needs of older adults that cannot walk the necessary distances to bus stops (maybe a deviated route set up?)
- Urban sprawl and efforts to contain it
- Using the empty buildings instead building more. Either tear them down and bulid new or recruit new tenants.
- We need more jobs for the young people that will be entering the job market in the upcoming years. I cannot stress the importance of this enough. We have to have good paying jobs and provide eductional training for any and all that need help.
- What to do about the safety threats and annoyances of the annual Smith Reynolds Air Show! An annual continual threat to lives should not be listed/supported by the city of Winston-Salem, neither posted as events to see in WS, NC. Consider a fund proposal to build an airport away from in city communities! Cannot comprehend why this has not been resolved by the elected officials.