



CITY OF WINSTON-SALEM, NC 2011

Report of Open-ended Question

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SURVEY BACKGROUND

ABOUT THE NATIONAL CITIZEN SURVEY™

The National Citizen Survey™ (The NCS™) is a collaborative effort between National Research Center, Inc. (NRC) and the International City/County Management Association (ICMA).

The survey and its administration are standardized to assure high quality survey methods and comparable results across The National Citizen Survey™ jurisdictions. Participating households are selected at random and the household member who responds is selected without bias. Multiple mailings give each household more than one chance to participate with self-addressed and postage paid envelopes. Results are statistically weighted to reflect the proper demographic composition of the entire community.

The National Citizen Survey™ customized for this jurisdiction was developed in close cooperation with local jurisdiction staff. The City of Winston-Salem staff selected items from a menu of questions about services and community problems; they defined the jurisdiction boundaries NRC used for sampling; and they provided the appropriate letterhead and signatures for mailings. City of Winston-Salem staff also determined local interest in a variety of add-on options to The National Citizen Survey™ Basic Service.

UNDERSTANDING THE RESULTS

ABOUT CLOSED-ENDED AND OPEN-ENDED QUESTIONS

Questions can either be asked in a closed-ended or open-ended manner. A closed-ended question is one where a set of response options is listed on the survey. Those taking the survey respond to each option listed. Open-ended questions have no answer choices from which respondents select their response. Instead, respondents must “create” their own answers and state them in their own words. The verbatim responses are categorized by topic area using codes. An “other” category is used for responses falling outside the coded categories. In general, a code is assigned when at least 5-10% of responses will fit the code.

Advantages of an open-ended question include:

- Responses are not prompted, allowing respondents to provide answers that are not anticipated or well known.
- This type of question tends to capture response options that come to mind most quickly.
- The final result can be richer, since verbatim responses are included in an appendix, giving you and others a chance to “hear” the voice of respondents in their own words.
- There is a smaller risk of missing important dimensions.

VERBATIMS

Respondents were asked to record their opinions about Winston-Salem in the following question:

- What one thing is the single most pressing issue facing the City in the next five years?

The verbatim responses were categorized by topic area and those topics are reported in the following table with the percent of responses given in each category. Those verbatim responses are grouped by the first topic listed in each comment whenever a respondent mentioned more than a single topic. Verbatim comments that contain more than one topic appear only once (in the category of the first topic listed).

Results from the open-ended question are best understood by reviewing the table of frequencies that summarize responses as well as the actual verbatim responses themselves.

What one thing is the single most pressing issue facing the City in the next five years?	Percent of Respondents
Jobs, the economy and economic development	48%
Growth, revitalizing downtown and appealing to younger populations	9%
Image, overall safety and crime reduction	8%
Improvements to infrastructure, i.e. roads and highways, bike lanes, sidewalks	7%
Changes to taxes, government services, leadership and efficiency	7%
Human services i.e. housing, healthcare, homelessness and immigration	6%
Traffic and transportation issues	6%
Schools and education.	4%
Other	3%
Don't know/no comment	2%
Total	100%

VERBATIM RESPONSES TO OPEN-ENDED QUESTIONS

The following pages contain the respondents' verbatim responses as written on the survey and have not been edited for spelling or grammar. Responses have been organized by coded topic areas.

WHAT ONE THING IS THE SINGLE MOST PRESSING ISSUE FACING THE CITY IN THE NEXT FIVE YEARS?

Jobs, the economy and economic development

- Jobs
- Jobs! Healthcare.
- Employment, schools.
- Jobs!!
- Job opportunities.
- Jobs and health care.
- Jobs
- Jobs
- Attracting businesses with jobs.
- More jobs.
- Job opportunities to attract & retain young professionals.
- Jobs
- Unemployment
- Job creation.
- Job creation & hiring.
- Jobs for people and have education & training but not the hands on and the amount employers are willing in pay out for wages.
- Jobs and health care.
- Jobs for people.
- Employment/big incentives that are being offered to these "Big/promising companies that lay-of and pull out." Consider helping small businesses with more funding".
- Economic development.
- Business development, recruitment.
- Employment
- Economic development
- Stimulating economic growth through the support of local small businesses.
- Jobs
- Jobs
- Jobs
- Economic development.
- Economic growth.
- Jobs
- The unemployment rate of the city.
- More jobs wanted and needed.
- 1. Benefits for employees & cost of living, 2. Immigration & getting jobs for legal immigrants & not illegal.
- Better paying jobs & college asst w/ placement of careers in the medical field.

- More job. More activities recreation.
- Need more new businesses to locate here.
- Economic development.
- Job that allow the growth for the city and the state.
- Economy/job recovery.
- Jobs
- Making sure that jobs (employers) are available. Must keep young people here, they graduate and move to Charlotte or Raleigh. Have to be able to keep them in W-S.
- Increased employment opportunities.
- Jobs for the unemployed.
- Employment.
- Jobs
- Unemployment
- Economic.
- There no jobs in Winston-Salem.
- Lack of employment.
- Employment, housing.
- Jobs, jobs and more jobs.
- The budget & bringing new business & industries to W-S.
- Job creation and educational opportunities for displaced workers. We owe if to our loyal tax base to help them stay in the community.
- Providing jobs.
- Jobs.
- Employment and affordable housing for families that have very low - income. Crime rate must go down.
- Jobs/retaining businesses.
- Economic development projects.
- Employment.
- The economy and job creation.
- Creating jobs so that people will stay in Winston-Salem very few jobs for people w/ college & graduate degrees w/ the exception of healthcare & education (I.E. Our universities). Also, re-educating our work force for the jobs of the future.
- Economy.
- More job opportunity for all people.
- Unemployment.
- Jobs - health care - education.
- Economic growth... Bringing in business so Winston Salem can continue to grow.
- No jobs for young people, unable to live here in Winston Salem, have to move where work is.
- Need more people to get job.
- Unemployment.
- Employment (jobs).
- Job creation/the economy.
- New business's for employment.
- JOBS; and the lack of them!!!
- Economic development code enforcement and housing for the poor and needy.
- Economy & jobs.
- Jobs, illegal immigrants.
- No jobs for people.
- Poor economy.

- We have no jobs that is the things the city has to have.
- Jobs
- Continued job growth. Virginia Fox.
- Job's.
- Jobs.
- Job growth.
- Jobs
- Job opportunities.
- Economic development and employment opportunities.
- Employment, inviting companies to create high-technology jobs.
- Availability of good, productive employment for all citizens who really want to work and provide for their family and contribute to making this an even finer community.
- Economic growth, generation of new jobs.
- Employment
- Providing employment for citizens who want to work.
- Job attraction, jobs for people living in W-S.
- Jobs.
- Economic development!
- Jobs
- Re-establish some manufacture type of employment basic - promote community college system - stop being a sanctuary city to illegal populations.
- Jobs
- Jobs!!!
- Creating new jobs.
- Jobs growth for community.
- We need more & better paying jobs.
- Jobs & businesses that make them.
- The job finding and economy is very low.
- Jobs.
- Loss of jobs and homes, citizens that work and try hard are affected in a way where you won't quality for needs, but some people who don't work can qualify for a lot. Single parents that do work still need some type of assistants at times.
- Employment
- Job opportunities (growth).
- Jobs and pay raises.
- Employment - more jobs.
- Employment opportunities of the city residents.
- Jobs.
- Population growth, unemployment, transportation.
- Unemployment.
- Jobs for people who will work!
- Jobs.
- Unemployment.
- Job creation!
- Economic recovery.
- Fewer jobs for working class individuals (i.e. Plant workers etc.) as well as public school/education cuts.
- Jobs
- Unemployment

- Creating jobs.
- Jobs
- Jobs
- Jobs. Do not raise taxes.
- Unemployment and affordable housing - need home loans to be more available.
- Jobs.
- Continue to recruit businesses & maintain existing businesses.
- Jobs.
- Unemployment.
- Jobs!!! Everyone in my family has been laid except myself.
- Jobs.
- Job growth in a down economy.
- Jobs
- The population will increase and the city need to create more job.
- Jobs! Garbage pickup is sporadic. Recycling is nonexistent on our street.
- Job creation. I moved here for lower cost of living, but it took almost 12 months to find employment, & now I work 2pt time minimum wage jobs w/ no benefits - glad to work, but definitely looking for better job security.
- Bring new jobs to this area.
- Jobs
- The need & more larger businesses to help with jobs and to keep Winston-Salem on the map. More activities for teenagers - concerts.
- Jobs
- Good jobs.
- Job opportunities.
- More jobs.
- Jobs
- Bringing more businesses to the area and more people working.
- Increasing jobs.
- Pimping to find a job.
- Jobs, and honoring this Mayor 4 his service by building a brand new 20,000 seat downtown great it's his name! period.
- Need jobs.
- Jobs/employment (non-government).
- Lack of employment.
- Increase in unemployment.
- Creating jobs.
- Getting jobs into W/S.
- To stop outsourcing jobs so the job market will increase.
- Creating jobs.
- Feeding the unemployed (helping more) and revitalizing jobs to decrease unemployment and making it easier to buy a home (more affordable housing in good neighborhoods).
- Jobs, animal control, underground utilities and gang control. Stopping illegal drugs.
- Employment - we need to bring jobs here - bring down unemployment.
- Blue collar - jobs!
- Unemployment
- Jobs
- More economic development which should lead to more opportunities for employment. This is more of a national crisis.

- Economic development.
- Economic development. Busing needs to be more stops like at least 2 stops in Kohl's & Target shopping center off of Hanes Mall Blvd.
- Jobs
- Lack of economic development opportunities.
- Jobs, avoiding vacant stores & businesses.
- Getting companies here so people can get a job with a living wage and benefits.
- Jobs that pay a living wage.
- Jobs
- Economic growth.
- Jobs
- Economic growth and job opportunities.
- Jobs
- Unemployment
- Employment
- Jobs in Winston-Salem bringing more economy / shopping opportunities to the city.
- Loss of companies & jobs.
- Economic growth.
- Jobs!
- Getting jobs
- Jobs, Housing, Taxes, Roads
- Joblessness.
- Jobs & Taxes.
- 1. Jobs & 2. Health
- Jobs for everyone, until the economy can get better federal and state unemployment should be extended every time it ends. We all needs to support our families like everyone else. The people didn't do this to themselves it's because to company we work for left the country.
- Employment rate increasing.
- The ability to supply good paying jobs to its citizen.
- Jobs
- Jobs
- Jobs Jobs Jobs!
- Jobs
- Jobs
- Economy
- Lack of jobs
- Unemployment
- Economic Development.
- More jobs.
- Employment with good incomes that keep the employed from being "the working poor"
- Job development - Gron the city!! W-S is too worried about racial issues. Worry about bringing jobs to W-S and growing the city!! And start bringing bigger events (i.e. NCAA events, not CIAA) bigger concerts. This draws more attention to W-S!!
- Job Economic development projects.
- There are many issues facing the city of W-S, but the single most pressing issue facing the city is the job growth.
- Having enough jobs for the unemployed.
- Unemployment rate is increasing, none of youth want to join job in Winston-Salem even though there are numerous job opp.

- Jobs, taxes.
- Jobs
- Job growth. There are not a lot of opportunities for jobs in Winston-Salem.
- Job opportunities.
- Jobs creation. Less people will be out of work! If the economy will not improve. As people come all over the world!
- Jobs & job training
- Jobs
- Jobs, still very angry about Ball Park funding. Allen Joines has lost my vote.
- With the unemployment rate so high I would think employment is most pressing. Obesity and health issues are becoming very pressing.
- Busing, Transportation, Housing, Affordable housing, Employment is the number one issue jobs, more assistant living homes for the early, more older homes that is boarded up turn down. More assistance to the homeless. Prison inmates that are in jail. Waiting for release more jobs for them, so that they want be repeated of tenders all over again. Education more schools and teachers etc.
- Employment.
- Employment opportunities.
- Jobs for African American men to eject them from poverty and become responsible fathers and pillars to the city of Winston, Salem N.C.
- Job creation and educational funding for schools.
- Jobs!!!
- More jobs!!
- Economic (jobs)
- Jobs!
- The economy - job growth.
- Jobs.
- Jobs
- Jobs.
- Jobs
- Economic development - jobs & job security.
- Jobs
- Job opportunities & training for new skills for people in real poverty - the children in these families meet be helped.
- Unemployment - jobs.
- Job / Economics development
- A growing unemployed population need to attract more substantial employers.
- Economics growth and safety for Citizens
- Not enough good paying jobs
- Bringing more jobs into and around the city.
- jobs with new business opportunities like biotechnical industry
- There are no jobs here. I work in out of state most of the year because there is no work here. I do not sell my house because the market is so bad and someday, I hope to be able to work here and really want to live and retire here. But there are no good, high paying jobs.
- Economic issues
- I honestly don't know. I have only recently moved back to w-s after 3 years away. I imagine it would be economic development that does not make the cities citizens beholden to an unencumbered corporate trust with no permanent investment in the city's well-being.

Growth, revitalizing downtown and appealing to younger populations

- The town is growing very fast, meaning more people, more cars, more dogs, *sidewalks are important for pedestrian safety* and more children.
- Infrastructure to support the desired growth.
- Improve the overall appearance of W-S. Teardown, remove old buildings, houses, improve outdated 52 & 40, public transportation. The other cities are way ahead of W-S.
- Population growth us land use patterns.
- Community and development projects.
- Redevelopment of downtown, including streets/access to downtown.
- Appealing to a new generation. This city seems very racist and small-minded overall. Looks and feels sad here. New generations will not raise families here if given another option & schools are also HORRIBLE. Never saw that even on here.
- It would be really nice to have an active downtown - like an Indianapolis. I think it would create more of a community within the city.
- Move the bus station off the most valuable piece of real estate in town for economic growth.
- Growth of business moving to Forsyth County.
- We have too many new shopping areas that remain empty & un need, while "less new" shopping areas decline.
- Winston-Salem doesn't do anything to promote business or protect "their own" businesses. Charlotte, Greensboro & Raleigh help their own, local business - not W.S.
- Revenue to continue growth without saving taxes - develop jobs to develop growth of business.
- Building/improving downtown - more people living downtown in affordable housing and working to get amenities downtown.
- Rid the old and worn buildings in the city.
- Keep improving downtown.
- Rein in urban spread; support reuse of abandoned space in strip malls; don't allow new strip malls. Stop paving over outlying areas.
- Downtown Dev.
- Community and economic development. Cultural project.
- Growth; attracting new business, people.
- The replacement of overpasses in the downtown area, I think would be a major concern, next would be using existing buildings instead of building more.
- Bringing young families to Winston-Salem.
- Improving quality of life for residents - increasing number of businesses to move/remain in W-S.
- Control growth. Bigger is not necessarily better.
- Upgrading East Winston area etc.
- Retaining young adult population.
- Investing in projects that are not production for the city.
- Downtown business 40 project and resulting traffic issues during construction.
- Finding ways to retain young professionals in W-S to raise their families and invest in the community with time, energy and resources.
- W-S is wonderful! We need to get a well known, lucrative business into some of our beautiful buildings that are sitting empty. Ex RG Reynolds building something that would tie in with HBD/design? As (Ralph Lauren, Donna Karen etc.) or any other companies that will bring high end recognition (IBM, Martha Stuart).
- Community and economic development.

- The ability to accommodate the growing population of Winston-Salem, mainly accommodating the amount of drivers that are on the road.
- Loss of trees for development! Trees should be saved especially the old big ones. Abandoned shopping centers need to be demolished & trees planted.
- Growth in the downtown development.
- Do better with the people that try to live in Winston-Salem.
- Economic growth & Diversity downtown to encourage / sustain downtown vitality.
- Planned growth.
- Keeping our young people in Winston-Salem. "Job".
- Population growth.
- Down town revitalization.
- Focus on making the downtown area a magnet for growth.
- economic diversity of industries and companies
- Revitalizing downtown to make clean and safe. Greenville, SC is a perfect example to benchmark. also, do something with business 40 and 52 to support relieving traffic congestion.
- Growth

Image, overall safety and crime reduction

- Drugs and police turning the other way next to school's and play grounds!!!
- To make more money the more entertainment the more money the city will make. Find out what the people like need.
- Crime prevention.
- Crime - Burglary.
- The police! They are harassing the black and Hispanic communities when they need to treat them the same way they treat the white community!!!
- Drugs and housing drinking housing.
- Crime especially if services such as medical are out.
- Safety to the public.
- Crime rates involving drugs needs to crack down, on this issue badly.
- It isn't safe to go out at night! Crime and groups protesting at five points - scary place to live!
- More police protection.
- In my opinion - it is to try to keep the streets cleaner in all areas of the city.
- Safety. The police in this town could spend a lot more time preventing crime and protecting their citizens as opposed to giving out speeding tickets or directing traffic.
- Crime - it's worse everyday.
- Bad pollution/towns.
- Crime
- Crime.
- Safety for citizens, senior citizens & children.
- Crime
- Littering - the whole city looks trashed out - in 5 years it will look like a dump! Raise the fines for littering, and go after the people doing it!
- Safety
- Follow city ordinances. Clean up streets - fresh ever present more law enforcement needed follow up city our complaints about rental property in my neighborhood.
- Crime, moral issues, budget.
- Maintaining existing quality of life.
- Public safety.

- Will WS be a safe place to live.
- Teenager(s) crime.
- In my opinion injustice in local law enforcement is a major issue. I can only see it getting worse in the next years unless they are held accountable for their actions.
- Crime prevention
- Gang's, Drugs, Std's, Birth Control, Education, Unemployment.
- Safety, the economy
- Don't clean street good at all.
- Police need to spend more time making sure the neighborhoods do not get broken into. They need to be less cocky! They think they are really something racing their cop cars around. They had better be careful they are likely to hurt more people.
- Job growth in new jobs, Taxes keep increasing but services keep decreasing, cannot even get garbage picked up consistently. Lots of houses in neighborhood vulgarized, no one as of yet held responsible.
- Growing crime due to economically disadvantaged persons unable to support themselves.

Improvements to infrastructure, i.e. roads and highways, bike lanes, sidewalks

- Street & Bridges.
- Roads & highway upgrading.
- Repairing business 40 thru downtown and how that affects traffic; also, not really an issue, but why is W-S paying a N.J. Firm to do this survey; couldn't a local company have been given the job?
- We need paved road - water - sewer.
- Side walks & Dog.
- The planned road work.
- Ease of non-vehicle transport I.E. Bike lanes & sidewalks.
- Streets
- Road work.
- The roads, please work harder on the streets of WS.
- Infrastructure upgrades - water & sewer.
- Walking & biking trails/access from city around campuses.
- Cutting trees from pole wiring, pavement in home earn.
- Ability to accommodate lifestyle trends (pervasive wireless, bike & runner safety, electric vehicle recharging stations, expanding & promotion & local farmers markets, expanding green spaces, outdoor concerts and movies - not at Tangle wood, etc). This will spur local economy!
- Street and sewer improvements (IE I live off of Burke Mill Rd & it is getting too hard to make a left turn during rush hour. You need another outlet for Kimel Park.
- Infrastructure (roads, Bridges sewers).
- Repairing roads.
- Sidewalks in water area.
- Not enough play area's in the community for kids.
- Parking, lack of affordable housing.
- Streets and way condition and street lights and hwy lights. There should be lights on all I-40, Silas Creek, 52.
- Business 40 repair.

- To see each one to get along & work together and to tip the road service on. Salem crest apartment street and put more lights in that cave.
- Street all need repaving better traffic control on school bus routes.
- Re-paving many of the major city streets. All street need to re-checked or many are in bad need of now paving.
- Infrastructure in older areas.
- Fixing up streets highways, trying making more greenery.
- Business do improvements, ramps, bridges.
- Landfills
- Coordinating the many new transportation & infrastructure projects.
- Building a new library!
- Quit annoying people who don't want to be annoyed. Build easier access roads to circumvent the city program. Build sidewalks & sewer to areas you have already annoyed & we are already paying taxes far!!!
- infrastructure improvement, roads, parks

Changes to taxes, government services, leadership and efficiency

- Reduce taxes.
- Keep the budget manageable without expecting properly owners to provide taxes for the expending of government services.
- Maintain garbage collection and recycling!
- Budget cuts.
- Waste of resources on city beautification projects huge waste planting & tending bushes, flowers & other natural areas.
- Money
- Reducing government spending so that taxes can be lowered.
- We need a new mayor. The one we have now can not be trusted.
- Managing the budget, just as we have to manage our social security - to exist.
- Stagnant or reduced tax revenue.
- For our mayor to stop spending so much money on down town. He needs to think about the outer parts of the city.
- Need to cut trees where I live at.
- Change in government leadership!
- In my opinion/the budget.
- Reduction or elimination of state & federal funding of the present economic environment is used as perfect for reducing government side at the state & fed. Levels.
- Budget - trade offs of revenue vs. spending.
- Getting good value for our \$.
- Inept, incompetent "government officials," plain and simple.
- Use funds wisely instead of building useless products like dell plant & ballpark.
- The people of Winston-Salem people in high places making decisions, governing need to return to our first cove, revelation chapter 2 & 3. We have taken god out of everything and until we repent and turn back to god, it really isn't, going to matter what you do things aren't going to get any better.
- Property tax increases.
- Keeping the cost of city Gov't in live.

- Taxes too high. Taxes on gas too high. Schools - quality of education offered. A child that speaks English is often not taught because teachers are having to spend so much time teaching kids that do not speak English. So the education of the kids that speak English suffers and puts them at a disadvantage. Schools are over crowded no time to teach skills only teach what will be graded so the system will look better then what it is. Especially in the old town area. Traffic management flow of streets - hard city to navigate.
- Get new school board members - the old ones who have been there for years need to go - the schools should be built for the future - not the same old. "Mold" they have been built like for years.
- Equal allotment and distribution of public monies in addition to fair treatment by law enforcement.
- Need new city counsel members term limits.
- Property taxes.
- Property taxes.
- Communication - City and government working with the people, giving the people a voice, listen to what they have to say, vote and act on it.
- Using tax payer funds for pet projects. IE - baseball stadium. Stop finding projects for the well-to-do.
- Spending too much on individuals, who are scamming the government. For services to low-income families.
- Waste of money.
- Public waste.
- Taxes lower taxes.
- Property taxes are too high. These high taxes will cause more Winston citizens to more to the county neighborhoods. When I retire I will not be able to continue living in my house due to high property tax rate in the city.
- Property taxes, jobs
- Improve handling of money that is spent. It is our money, not the city's. Case in point, the way the housing auth of WS. The sold property, because they couldn't provide the services needed with the money provided by the city. The city then let them keep the money received from the sale, instead of returning it to the city. VERY POOR MANAGEMENT. Who are you trying to appease.
- Funding

Human services i.e. housing, healthcare, homelessness and immigration

- Homelessness.
- Affordable/quality housing.
- Too many Hispanics using free services, I.E. Health care system, schools, etc. Many do not pay taxes.
- Homeless
- Homelessness
- Health care: the elderly people are suffering as well as myself it's a hard decision to make when you have to decide will you get grocery or your blood pressure med. I am 57 and have been denied medical 5 times just because I make pennies to much....
- The homeless and jobs.
- Low - income housing. More services for the poor.

- The growth of illegal (a legal) immigrants that are moving into neighborhoods, & multiple families occupying single - family housing - often causing a devaluation of property.
- Healthcare, Employment, Family.
- People should be more open to other people who come here. Please, be more understanding to everyone. No hate please.
- Illegal immigrants/non-tax paying, slows the system down.
- Illegal immigrants.
- Preparing for continued rapid growth of Hispanic population & keep this from getting negative & divisive.
- Substandard rental property in Eastern Winston Salem. Need to revitalize and tear down more vacant & substandard homes.
- Health care.
- Housing loss due to reduced income, and additional need for public assistance.
- Housing, crime prevention, jobs, hunger.
- Illegal immigration pushing local workers out of employment.
- Housing for the elderly, making it more comfortable, and cut the elderly property taxes.
- Hispanic population gets too much free everything don't pay tax's health care housing stamp. Keep having we take care of citizens get nothing.
- Having enough affordable housing & affordable health care for the fast growing baby boomer/senior population.
- Management of homelessness. Keeping families & people from becoming homeless and addressing mental illness in homelessness.
- Affordable housing.
- Growing Hispanic population / untrained labor. The number continues to grow at Sunny side ministry, Salvation Army, Crisis control.
- Affordable housing (quality) with population growth.
- Affordable housing! First time home buyers incentives & assistance.
- We're being over run by illegal immigrants. It pulls down property values, quality of education availability of public resources to taxpayers and quality of service in many establishments especially banking. Their illiteracy makes transactions take 3x as long.
- Health of the population.
- "Housing/housing assistance" limited help or no help at all.
- Housing
- too many homes for sale
- Homelessness

Traffic and transportation issues

- The streets; traffic is awful; plan 4 the future as GSO is doing. 52 & Buss 40 are accidents just waiting to happen. When were they designed? In the 50's?
- Traffic is terrible on 52 and 40 - speed limits not enforced. Bus transportation is the worst of any place I have ever lived. None of the routes intersect and having to go downtown to change to any bus adds too much time to be useful.
- Transportation
- Better transportation (public).
- Public transportation, homelessness & revitalization.
- Transportation
- Transportation issues related to downtown bridge replacement, etc.

- Travel within city limits - no flow to traffic. Lights - it is stop and go - downtown is awful - you get stopped at every other light. Night and wee lands 50% of the lights should be on blinking system after 9 P.M.
- Traffic & urban sprawl.
- I-40's need to be three lanes.
- Fix the timing of traffic signals on major roads.
- The I-40 project.
- Transportation, jobs.
- Transportation
- Access to work home and city services through public transportation, bicycles or walking.
- Public transportation.
- Traffic at schools.
- Transportation in the triad.
- Busing children I have 9 buses by my house every pay. Save money stop bus.
- Managing the complex of traffic through the area. Why not stagger large companies opening / closing to keep bottlenecks from happening, I know this is blue-sky, since it's rarely up to the companies.
- Public transportation in out of and around the city tri areas.
- Closing business 40 for 2 years.
- I think they should run bus on Sunday their are people that work on Sunday.
- Public transportation.
- traffic flow
- Improving transportation by making biking easier and increasing public transit
- The increased need for better public transportation (park and rides similar to that of Charlotte's CATS system). This in addition to the changes being made to the highway systems around downtown will alleviate congestion as the city expands.

Schools and education

- The need for better school, only certain people are allowed to enter the few good school - the school system in Winston is very poor!!
- Adequate funding for our public schools and teachers.
- Improve public education for minority groups.
- Schools
- Public education!!
- Education : poor funding, poor leadership.
- Improving education/schools.
- Education!!!!
- Education - if the city is involved at all.
- Public education lower & upper levels jobs permanent proper taxes unfair.
- Including arts education in the school curriculum. Folks who have been exposed to (involved in) the arts think differently. We need people who are not so iron-bound re-tally!
- Continues cutback on public school funding.
- Schools - crowding, scheduling, class size, etc.
- Youth education.
- Education.
- Over crowding in the schools. Children and their education should be a priority not a easy cut back funding service. At some point/government leaders need to go back to what is needed vs. what is wanted.

- Public education - please do not do away with the basic 3R's in elementary school (reading, writing & arithmetic)!! In English!!
- Support & funding of schools - without a viable education system a city cannot attract new business of industry. Businesses want and need an educated work force.
- Improve the schools.
- Education!
- Improve education.
- Competitive Education and schools and job opportunities with other NC cities

Other

- People doing what they want to do and not living son Jesus in they life. This world belong to god and the way people is not live for God that he is coming back soon.
- Congress not working with the president.
- Have more and better ways for citizen input into making a better Winston-Salem.
- Western felt way.
- Everything!!
- Monopoly of catering to retain racial & sexually orientated groups.
- Not sure you can break it down to just one thing - too many things affect each other.
- Protecting personal property.
- National & world economy.
- Return to prayer b/f all meetings, decisions, those who don't want to, be silent or eat a role - aid. Mandatory drug-test (simple, cheap) to all soc. Service recipients! Found dirty, loose right to apply for 2yrs.. W/ random, unannounced tests required, agreed to, if want assistance or aid in any capacity. More support to non-profit ministries already established w/out reach meeting the needs of the widow, orphan, strange. Incorporate hydrogen technology - energy conservation - solar from cutting edge companies only?
- Help daycare business.
- I haven't lived here long enough to accurately answer this question.
- Closing the digital divide & getting everyone to use technology free with
- Collecting on base ball field from city council members doing the best for all city.
- I am please with the city all the time.

Don't know/no comment

- Don't know.
- Do not know.
- Don't know.
- Don't know. U have to look at that.
- No comment!
- Don't know.
- Do not know.
- Not sure.
- Not sure.
- Don't know.
- No comment.
- I'm not sure.